

**NWF HEALTH NETWORK**

**Request for Proposal**

**# 05-2023**

**FOSTER HOME DEVELOPMENT**

for the period

February 1, 2024 – October 31, 2027

Closing Date:

November 22, 2023

**Contact Person:**

Jeffrey A. Pic, Procurement Manager

910 Harrison Ave

Panama City, FL 32401

(850) 407-2162

[jeffrey.pic@nwfhealth.org](mailto:jeffrey.pic@nwfhealth.org)

**Foster Home Recruitment, Licensing Training, and Support**

# Section 1 - Request for Proposal

1. **Introduction**
   1. NWF Health Network (NWFHN) serves as the Network Management agency for child protection and substance abuse and mental health (behavioral health) services in northwest Florida. Our sole purpose is to provide the highest quality child protection, substance abuse and mental health services to children, adults and their families within their communities through a managed network of accredited providers. We serve as a centralized source of resources and support for our community and agency partners. Our agency is far more than an administrative office, however. At NWFHN, we strive to develop relationships with our children and families so we can provide them with the individualized attention they need. At NWFHN, we believe that children have the right to grow up safe, healthy and fulfilled in families that love and nurture them and that the children, adults and elders in our communities deserve exceptional behavioral health services that meet their needs.
2. **Statement of Need**
   1. NWFHN is seeking a contract with a provider(s) who can administer Foster Home Recruitment, Licensing, Training, and Support for Traditional Level II Foster Homes and Enhanced Level II Foster Homes. The retention of foster families is very important, and the selected provider must be able to provide support for foster families to ensure successful outcomes.
   2. These homes must be able to meet the placement needs of dependent children ages birth to seventeen (17), in Circuit 1 (Escambia, Okaloosa, Santa Rosa, and Walton counties) and accept children from additional Circuits NWFHN’s service area, if needed.
   3. The selected provider(s) for Traditional Level II Foster Home Development and Enhanced Level II Foster Home Development will be responsible for recruiting, training, and preparing the homes for the licensure process as well as providing overlay support services. These support services can include behavioral health services for foster children and wraparound support services for foster children and foster parents.
   4. The purpose of this Request for Proposals (RFP) is to define NWFHN’s minimum requirements, solicit proposals, gain adequate information by which NWFHN may evaluate the services offered by Respondents, and as a result, enter into a contract with the successful Applicant(s).
   5. Respondents can submit proposals outlining additional support services. Respondents may submit a proposal for one or multiple Foster Home Development types and for one of the counties individually, or submit a proposal for multiple counties.
   6. **Respondents to this solicitation or persons acting on their behalf may not contact, between the release of the solicitation and the end of the 72-hour period following the agency posting the notice of intended award, excluding Saturdays, Sundays, and state holidays, any employee or officer concerning any aspect of this solicitation, except in writing to the procurement officer or as provided in the solicitation documents. Violation of this provision may be grounds for rejecting a response.**
3. **Scope of Service**
   1. The selected provider will be required to be licensed as a Child Placing Agency as defined in 65C-15 F.A.C. The provider will ensure compliance with all Level II Foster Home Licensing requirements as outlined in 65C-45 F.A.C. It is expected that the selected provider(s) must be available for placement of dependent children twenty-four hours a day, seven days a week.
   2. Respondents should concisely answer the following questions in a written format by 3:00 p.m. EST, November 22, 2023. Respondent(s) shall submit to NWFHN one (1) electronic copy of the response on a flash drive as PDF and Excel Files as applicable. The original response and any supporting documents, as well as the flash drive, should have the name of the respondent clearly marked on a sealed envelope or container. The envelope/container shall be mailed to 910 Harrison Ave, Panama City, Florida 32401, and the outside of the sealed package should be clearly marked with the following:
      1. **RESPONSE TO RFP # 05-2023 TO BE OPENED ONLY BY JEFFREY PIC, NWF HEALTH NETWORK PROCUREMENT MANAGER.**
      2. Failure to respond to this RFP in this manner may result in disqualification from consideration.

**THE REMAINDER OF PAGE INTENTIONALLY LEFT BLANK**

# Section 2 - Programmatic Reply (Binder One)

1. **Questions to be answered**
   1. Proposals submitted by Respondents should include detailed description of the services to be provided, how they will be delivered, and how they will meet the objectives referenced in this RFP. NWFHN encourages Respondents to submit as comprehensive and explicit a response as reasonably possible. Broad generalizations and simple statements will not provide NWFHN with the information needed to properly evaluate the efficiency and potential success of the proposed approach and services. The following guidelines and program components should be considered and discussed in the proposal:
   2. Target Population
      1. Provide an estimate of how many children and families will be served. Include any evidence or best practice research that suggests that the proposed programming will be successful with the proposed target population.
      2. Describe the target population for each Foster Home Development type you are responding to.
   3. Program Services
      1. Describe in detail the services that will be provided, including program description and program model.
      2. Describe the specific service components, activities, resources and supports that will be provided to foster children and foster families.
      3. Describe how your agency will communicate availability of foster homes to NWFHN’s Placement Team.
      4. Describe how your agency will work with NWFHN to ensure placement for children outside of Circuit 1, when needed.
      5. Describe how your agency will respond to foster care referrals.
      6. Provide evidence indicating or suggesting that these program services will be successful with the target population.
      7. Provide minimum and maximum number of homes being proposed and staffing ratio congruent with the program model.
      8. Describe the process and accountability procedures in place if your agency is unable to place a child.
      9. Describe ancillary services offered, including behavioral overlay services, to address behavioral manifestations of trauma and link children to needed behavioral health and specialty services.
      10. Describe how your proposed services will ensure placement stability.
      11. When a placement cannot be accepted due to issues with daycare what will the provider do to assist?
      12. Describe protocol for exhausting all efforts to preserve placements and avoid disruption for children.
      13. Describe how your agency will work in partnership with case managers and other team members through service delivery.
      14. In the absence of actual data or evidence, provide a logical explanation for your expectation that the proposed services will be effective in recruiting, licensing, and maintaining foster homes in Circuit 1.
      15. This proposal must include staffing patterns, access procedures, and internal quality improvement activities to determine effectiveness, data management processes, and resources to ensure timely and accurate documentation of service delivery.
      16. Describe how your agency will complete all the required documentation to utilize 100806 funding, as outlined in the Department of Children and Families’ Purchase of Therapeutic Services for Children Guidance Document, when applicable. Guidance is attached.
   4. Support to Caregivers
      1. Describe the 24/7 support provided to caregivers.
      2. Describe routine communication with caregivers.
      3. Describe the support provided to caregivers to stabilize placements after hours or assist caregivers in preparing for a new placement after hours.
      4. Describe support provided to caregivers outside of placement needs or crisis.
      5. Describe how you will support caregivers in ensuring children are transported to all required appointments.
      6. Describe how you will ensure children have a nurturing, child-friendly environment to spend time in lieu of an office if the caregiver has an emergency when the children are not in child care or school.
      7. Describe plans for ensuring someone is available to pick up children from school or child care when emergencies arise.
      8. Describe the continuous learning and/or professional development provided to staff that support and work with caregivers.
   5. Parenting Partnerships for Children in Out of Home Care
      1. Reunification is the goal for children in out-of-home care and caregivers are one of the most important resources to help children reunify with their families. The most successful caregivers understand that their role goes beyond supporting the children in their care to supporting the children’s families, as a whole, and that children and their families benefit when caregivers and birth or legal parents are supported by an agency culture that encourages a meaningful partnership between them and provides quality support.
         1. Describe in detail how your agency will develop and support relationships between caregivers and birth families or legal parents of children in foster care. How will your agency encourage and support foster parents in mentoring and working in partnership with biological families toward reunification? Use 409.1415 F.S.-Parenting partnership for children in out-of-care; resources as a guide for this section.
         2. All foster parents are required to sign the Partnership Plan for Children in Out-of-Home Care, CF-FSP 5226 (1/2015). Provide details on how your agency will review and discuss the Partnership Plan for Children in Out-of-Home Care and ensure the families are supporting the commitments of the plan. Also, how will the agency and staff support the commitments of the plan?
   6. Service Delivery Area
      1. Respondents will be expected to provide foster home licensing services in the counties of Circuit 1. List the counties in Circuit 1 your agency proposes to serve.
      2. Respondent will be expected to meet the placement needs of dependent children ages birth to seventeen (17), in Circuit 1 (Escambia, Okaloosa, Santa Rosa, and Walton counties) and accept children from Circuit 2 (Franklin, Gadsden, Jefferson Leon, Liberty and Wakulla counties) and Circuit 14 (Bay, Calhoun, Gulf, Holmes, Jackson and Washington counties), if needed.
   7. Implementation Plan of Operation Readiness
      1. Outline timelines and critical milestones associated with the implementation of the program.
   8. Child Placing Agency Licensure
      1. Provide a copy of the Child Placing Agency license issued by the Florida Department of Children and Families. If a license has not been obtained, then provide status of the licensure in the proposal.
   9. Accessing and Availability of Services
      1. Describe where services will be provided.
      2. Describe the days and hours that services will be provided.
      3. How will after hours emergencies be handled by the agency?
      4. How will foster families contact staff if there is an after hour emergency?
   10. Assessment
       1. Describe the assessment process for families who are interested in becoming licensed foster parents.
       2. Describe any and all strength-based assessments that will be used to identify strengths and needs of foster parents.
   11. Referral and Admission
       1. Provide a detailed description of the intake/ referral process for the program.
       2. Who will be responsible for making placement decisions?
       3. Who will notify the referral source of the intake decision?
       4. How will the agency handle after hours admissions?
   12. Foster Home Licensing
       1. Provide detailed explanation how the selected provider will follow foster home licensing procedures as detailed in 65C-45 F.A.C.
   13. Recruitment
       1. Describe the recruitment efforts the agency will use to recruit families to be licensed as Level II foster homes or specialized or Enhanced Level II foster homes.
   14. Training
       1. Provide a detailed description of foster parent training to include foster pre-service training and the implementation of Trust-Based Relational Intervention (TBRI) and Critical Ongoing Resource Family Education (CORE) Teen for Enhanced Level II training curriculums, if applicable.
       2. Detail what type of additional trauma training will be provided to foster families.
       3. Explain in detail how the provider will assist new licensing staff to obtain their full Child Welfare Certification and maintain their required recertification hours.
   15. Retention
       1. Describe retention efforts of foster families. Include the types of supports and/or services provided to foster families that will make them successful.
   16. Discharge
       1. Provide a description of the discharge criteria for the program. Include a plan on how to prevent placement disruptions.
   17. Quality Improvement
       1. Provide an outline for a quality improvement plan focusing on achieving effectiveness preventing placement disruptions; ensuring children placed the provider’s foster homes will be in safe environment, free of abuse or neglect by foster parents, sitters, and other children living in the home.
       2. Describe how the provider will communicate changes in Florida Statute, Florida Administrative Code, and Operating Policies and Procedures with their staff.
       3. What is the agency’s process of identifying best practices? How does the agency ensure the daily use of best practices to enhance the quality of work and timeliness of foster home licensing?
   18. Service Coordination and Information Sharing
       1. Describe planned efforts to ensure that proposed services are integrated with other services being provided to the child placed in the network provider homes and foster families.
       2. A MDT (Multi-disciplinary Team) staffing is required for every child who is placed in licensed care. Who will be designated in the program to attend and follow up with recommendations of the MDT staffing?
       3. What is the plan for collaborating and communication with community partners throughout services?
   19. Outcome Measurement
       1. Applicant’s proposal shall address how the agency intends to meet each outcome measure.
          1. Describe how the necessary data will be gathered to actually measure the outcomes. Include proposed timeframes for measuring and reporting outcome progress.
          2. Describe and/or demonstrate how the outcome measurement information and data will be presented to NWFHN.
          3. If data gathering will require the efforts of other agencies or entities, present proof of their willingness to assist or describe the efforts that have been made to ensure their cooperation.
   20. Documentation
       1. How does your agency ensure quality documentation with Initial Foster Home Licensing Studies, Relicensing Foster Home Licensing Studies, Quarterly Foster Home Visits and Corrective Action Plans?
       2. Explain how the agency rectifies instances of poor quality documentation to ensure it does not continue.
   21. Staffing
       1. Include a detailed description of proposed staffing patterns. Include each position’s responsibilities, educational requirement, work experience and specialized training requirements for each position. Provisions for competent and adequate supervision and administration shall also be necessary. All employees of the selected organization(s) who will be providing foster home licensing activities will be required to hold a child welfare certification as outlined in 65C-33, F.A.C. and 402.40 F.S.
       2. Describe efforts that will be employed to recruit and retain staff and reduce turnover, including hiring philosophy and assurance the right individuals are hired to support caregivers.
   22. Staff Performance
       1. Staff performance issues and decision making and judgement in child protection can have a detrimental effect on children and families being served.
          1. Describe your agency’s philosophy toward the treatment of employees.
          2. What are some examples of performance issues which have had to be addressed in your agency, and how were they handled?
          3. Has your agency ever had to address situations where staff made poor decisions or demonstrated poor judgement in the field with a family? If so, please describe the incident(s), and how was it handled by your agency?
          4. What is the stance of your human resources department and policies toward addressing poor judgement or decision making with licensing staff?
   23. Cultural Competence
       1. Describe specific efforts to identify, acknowledge and effectively consider the client’s culture, including but not limited to such areas as, race, national origin, religion, sexual orientation, and gender, in the provision of services.

**THE REMAINDER OF PAGE INTENTIONALLY LEFT BLANK**

# Section 3 - Fiscal Reply (Binder Two)

1. **Financial Reply Title Page**
   1. The first page of the reply shall be a Title Page that contains the following information:
      1. Title of reply;
      2. RFP number;
      3. Respondent’s name and federal tax identification number;
      4. Name, title, telephone number, and address of person who can respond to inquiries regarding the reply; and
      5. Name of program coordinator.
2. **Financial Information**
   1. Financial Management Systems
      1. The respondent must describe its current financial management including oversight, segregation of duties, and policies. In addition, the respondent must describe its accounting systems and capability. The respondent must also submit copies of their independent financial and compliance audit report or certified financial statements for the two most recent fiscal years. The copies shall include all applicable financial statements, independent auditor’s reports, management letters, and any corresponding re-issued audit components. If the respondent does not have audit reports for the two most recent years, reviewed or compiled financial statements with the applicable Certified Public Accountant’s report shall be submitted. A recently created organization shall submit the requested financial reports from each of the founding collaborative partners. The respondent should also submit a copy of its approved cost allocation plan for the most recent fiscal year.
      2. The purpose of these criteria is to provide NWFHN with a basis for evaluating the respondent’s financial capabilities for undertaking this project. The response should address the following:
         1. How well does the respondent demonstrate the financial stability required to fulfill the terms and conditions of the contract?
         2. Does the respondent have adequate financial resources for performance of the proposed projects or have the ability to obtain necessary financial resources before beginning performance?
         3. Does the respondent have an adequate accounting system to support claims that are made in the Cost Allocation Plan?
         4. What is the respondent’s ratio of current assets to liabilities?
         5. Does the respondent possess adequate cash or operating capital to meet projected monthly operating expenses pending receipt of first and subsequent contract payments?
         6. What is the respondent’s net worth?
         7. Has the respondent satisfactorily completed all corrective actions related to finding(s) in previous audits or areas brought to management’s attention in management letters?
         8. Can the respondent conduct business with NWFHN without relying on advances, especially if the project is not a new one?
         9. Has the respondent experienced previous financial difficulties in performing contracts for NWFHN?
         10. Does the reply provide two years of financial information including any of the applicable statements:
             1. Statements of Financial Position;
             2. Statements of Activities;
             3. Statements of Cash Flows;
             4. Statements of Changes in Financial Position;
             5. Independent Auditors’ Reports;
             6. Notes to Financial Statements;
             7. Summaries of Significant Accounting Policies;
             8. Federal Income Tax Return; and/or
             9. Any other relevant statistical information
      3. Proposed Service Efficiencies and Re-investment
         1. The respondent shall provide information on how it plans to develop efficiencies in the services being provided. From this plan, the respondent shall show how the cost reduction or added services that are realized from these efficiencies will be re-invested into the required services. The respondent must describe how they manage their resources to stay within their budget. In addition, the respondent must specify its approach to manage/control overtime wages as well as Purchase of Service funding allocations. Purchase of Services (POS) funds are earmarked for the provision of services to clients in the child protection system. These funds pay private providers (organizations) for direct services to agency clients.
      4. Ongoing Approach to Reduce Administrative Costs and Expand Service
         1. The respondent shall provide its ongoing approach to reduce administrative costs, without affecting the quality of the services.
3. **Budget**
   1. The respondent must submit detailed budget information consisting of a Line Item Budget, a Budget Summary, a Budget Narrative, (contained in the Excel file by Service Area) (**Exhibit A**) and a Cost Allocation Plan with the reply to the RFP. Each of these categories is described below. The actual budget documents can also be found at the end of this RFP in **Exhibit A** and **Appendix 1, Staffing Models and Salaries.**
      1. Line Item Budget: This includes a line item budget as detailed in the “Budget Summary and Detail Instructions” and the “Budget Summary “, and contained in Excel. These documents can be found in EXHIBIT. This budget shows proposed total costs for the 12 month annual period. In the Line Item Budget, the respondent must include only costs identified as allowable (Allowable Costs) in accordance with the appropriate federal regulations governing cost principles and audit requirements for federal awards. See C.F.R. Chapters 1 and 2, Part 200, 215, 225, and 230 as applicable. Also, Administrative Costs, including any indirect costs that are administrative in nature, must not exceed 10% de minimis cost of the total direct operating costs in the proposed program budget or the federal approved rate.
      2. Budget Narrative: The respondent must submit a complete budget narrative to explain each budget item and include all of the information required in Excel. The respondent must include the past three year history of non-personnel expenses. If the respondent has had previous contracts with NWFHN, the respondent must also disclose any issues with unused funds in prior years and provide an explanation of how all funds awarded through this contract will be dedicated to services or returned to NWFHN.
      3. Cost Allocation Plan: The Cost Allocation Plan must identify the methods and procedures that the respondent will use to allocate costs between the proposed services and any other programs or funding sources the respondent has for each year of the proposed contract. It should establish a plan for the categorization of direct, allocable and indirect costs. It must also identify, by line item, any cost in the proposed budget which will be charged at less than 100% to the contract. Each line item of cost must include enough description to clearly identify its purpose and where the cost correlates to the budget summary line item, if applicable. There must be schedules that clearly identify methodologies supporting the portion that is allocated and expensed to the project. The respondent’s Cost Allocation Plan must include any indirect costs included in the Cost Reply, the indirect rate, and the allocation methodology used to determine the indirect rates. The plan should ensure that costs treated as indirect costs have not been claimed as direct costs and that similar types of costs have been accounted for on a consistent basis. The Plan should include a certification stating that the plan meets the requirements of Title 2, Part 200, C.F.R., Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards.
         1. The budget totals should be based on available funding projections, if any, and if different, the respondent should explain the differences.
         2. Match: There is no match requirement for this service line.
         3. Subject to Agency selection FTE’s may change during negotiation.
4. **Qualification Requirements**
   1. Mandatory contract award and performance criteria include:
      1. The respondent must be accredited by the Council on Accreditation (COA) or other acceptable national accrediting body. It’s not required to be accredited to have a Child Placing Agency License through DCF.
      2. The respondent must be a non-profit organization.
      3. The respondent must have professional liability coverage with minimum limits of $1,000,000/$3,000,000. The respondent must be willing to add NWFHN as an additional insured on their insurance policies and be willing to add DCF as well if this requirement is mandated in the contract between NWFHN and DCF.
5. **Disqualification Criteria**
   1. NWFHN will not award contracts to any agency or its Providers and/or sub-providers that:
      1. Have been barred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal, State, or local Department or agency;
      2. Have within a 3-year period preceding this proposal, been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
      3. Are presently indicted or otherwise criminally or civilly charged by a government entity with commission of any of the offenses enumerated in the paragraph above.

**REMAINDER OF PAGE INTENTIONALLY LEFT BLANK**

# Section 4 - Schedule of Events and Deadlines

| **Activity** | **Date** | **Time** | **Address** |
| --- | --- | --- | --- |
| RFP advertised and released on NWFHN’s website | October 19, 2023 | 5:00 PM (EST) | NWFHN Competitive Procurement: https://www.nwfhealth.org/about-us/competitive-procurements |
| Written Questions Due | November 2, 2023 | 5:00 PM (EST) | procurement@nwfhealth.org |
| Posting of Answers to Written Questions | November 9, 2023 | 5:00 PM (EST) | NWFHN Competitive Procurement: https://www.nwfhealth.org/about-us/competitive-procurements |
| Replies must be received by NWFHN: | November 22, 2023 | 3:00 PM (EST) | procurement@nwfhealth.org |
| Anticipated posting of Intended Contract Award | January 15, 2024 | 5:00 PM (EST) | NWFHN Competitive Procurement: https://www.nwfhealth.org/about-us/competitive-procurements |

# Section 5 - General Information

1. This Request for Proposal (RFP) does not commit NWFHN to award a subcontract or to pay any costs incurred in the preparation or submission of response or costs incurred in making necessary studies for the preparation thereof or to procure or contract for services or supplies.
2. NWFHN reserves the right to reject any or all responses to this RFP and to negotiate with any of the respondents in any manner deemed to be in the best interest of NWFHN.
3. NWFHN reserves the right to withdraw the RFP, add new considerations, information or requirements at any stage of the procurement process and to reject the response of any organization that has previously failed to perform properly or failed to perform in a timely manner in subcontracts of a similar nature, or who, in the opinion of NWFHN, is not in a position to perform or is not sufficiently qualified to perform the subcontract.
4. The funding for this proposal may contain federal monies and as such the awardee may be required to comply with provisions of the Uniform Grant Guidance, 2 Code of Federal Regulation 200.
5. This RFP contains no contractual proposal of any kind; any response submitted will be regarded as a response to the RFP and not as an acceptance by the respondent of any proposal by NWFHN. No contractual relationship will exist except pursuant to a written subcontract document signed by the authorized official of NWFHN and by the successful respondent(s) chosen by NWFHN.

**NWF HEALTH NETWORK**

**CHILD PROTECTION**

**SAMPLE STANDARD PROVIDER SUBCONTRACT**

|  |  |  |  |
| --- | --- | --- | --- |
| **PROVIDER RELATIONSHIP** | Vendor | Subrecipient | |
| **CONTRACT #** | Click here to enter text. | **VENDOR/**  **SUBRECIPIENT NAME** | Click here to enter text. |
| **SERVICE** |  | |  |
| **FUNDING (Per Service)** |  | | |
| **FUNDING (Total)** |  | | |

**THIS SUBCONTRACT** is made and entered into this **DATE** between **BIG BEND COMMUNITY BASED CARE, INC.**, **d/b/a NWF HEALTH NETWORK** a Florida non-profit corporation with offices at 525 North Martin Luther King Jr. Blvd., Tallahassee, Florida 32301 (hereinafter referred to as “NWFHN”), and **Vendor/Subrecipient Legal Name**, (hereinafter referred to as “Provider”). Hereinafter NWFHN and Provider may be individually referred to as “Party” or jointly as the “Parties.”

**WHEREAS,** NWFHN entered into a contract (the “DCF CBC Contract”), with the Florida Department of Children and Families (the “Department”) pursuant to which NWFHN shall provide foster care and related services pursuant to s. 409.986 and 409.988, Florida Statutes (F.S.), and prevention services, as the Lead Agency for community-based care in Bay, Calhoun, Escambia, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Okaloosa, Santa Rosa, Taylor, Wakulla, Walton, Washington counties; and

**WHEREAS,** NWFHN desires to retain Provider to provide services in connection with NWFHN’s performance under the DCF CBC Contract. A copy of the Contract is available in hard copy by request; and

**WHEREAS,** Provider is duly licensed, if applicable, and qualified to provide certain child protection and/or child welfare services under the DCF CBC Contract, desires to perform the services described in this Subcontract in connection with NWFHN’s performance under the DCF CBC Contract.

**NOW THEREFORE,** in consideration of mutual promises set forth herein, the Parties hereby agree as follows:

1. **PURPOSE**

NWFHN is engaging the Provider for the purpose of providing services to in accordance with the terms and conditions specified in this Subcontract including all attachments and exhibits which constitute the Subcontract document, together with any documents incorporated by reference, which contain all the terms and conditions agreed upon by the Parties.

1. **EFFECTIVE AND ENDING DATES**

This Subcontract for services shall begin on **DATE**, and shall continue in full force until **DATE,** unless earlier terminated according to the provisions of this Subcontract.

**3. OFFICIAL PAYEE AND PARTY REPRESENTATIVE**

a.The name, address, telephone number and e-mail address of the Provider’s official payee to whom the payment shall be directed on behalf of the Provider are:

Name: Click here to enter text.

Address: Click here to enter text.

Phone: Click here to enter text.

Email: Click here to enter text.

The name of the contact person and address, telephone, and e-mail address where the Provider’s financial and administrative records are maintained are:

Name: Click here to enter text.

Address: Click here to enter text.

Phone: Click here to enter text.

Email: Click here to enter text.

b. The name, address, telephone number and e-mail address of the Provider’s representative responsible for administration of the program under this Contract (and primary point of contact) are:

Name:

Address: Click here to enter text.

Phone: Click here to enter text.

Email: Click here to enter text.

c. NWFHN will assign a designated Contract Manager. The NWFHN Contract Manager is the primary point of contact through which all contracting information flows between NWFHN and the contracted Provider. The NWFHN assigned Contract Manager can be reached at the following address and telephone number:

Name: Click here to enter text.

Address: 525 North Martin Luther King Blvd., Tallahassee, FL 32301-1054

Phone: 850-410-1020

Email: Click here to enter text.

**4. STANDARD CONTRACT REPORTS**

Provider shall submit all reports identified, to the NWFHN Contract Manager. All Core Subcontract reports shall be submitted in accordance with Exhibit A, Required Reports. Provider shall submit any information necessary to complete in a timely manner all reports required under the currently executed DCF Contract. Failure to submit complete and correct reports identified in Exhibit A, Required Reports, in a timely manner may result in a delay or withholding of payment to Provider by NWFHN until such reports are received. NWFHN shall notify the Provider in writing of any changes to format or submission requirements.

**5. COMPLIANCE WITH STATUTES, RULES AND REGULATIONS**

In performing work under this Subcontract, Provider shall comply with all applicable Federal, State and local laws, rules and regulations relating to its performance under this Subcontract as they may be enacted or amended from time to time, as well as any court or administrative order, judgement, settlement or compliance agreement involving the Department which by its nature affects the services provided under this Subcontract.

**6. MISCELLANEOUS**

* 1. HEADINGS. The headings in this Subcontract are inserted for convenience or reference only and shall not affect the meaning or construction hereof.
  2. ENTIRE SUBCONTRACT. This Subcontract represents the entire understanding between the Parties relative to the matters addressed herein. There are no restrictions, promises, warranties or undertakings other than those set forth or referred to herein.
  3. SEVERABILITY. If any term, provision, covenant, or restriction of this Subcontract is held by a court of competent jurisdiction to be invalid, void, or unenforceable, the remainder of the terms, provisions, covenants, and restrictions set forth herein shall remain in full force and effect.
  4. COUNTERPARTS. This Subcontract and any amendments hereto may be executed in counterparts, each of which shall be deemed an original and all of which shall constitute one and the same instrument, binding on all Parties hereto and the signature of any Party to any counterpart shall be deemed a signature to, and may be appended to, any other counterpart. The Parties shall execute two originals of this Subcontract. One original shall be retained by NWFHN and the other original shall be retained by Provider.

By signing this Subcontract, the Parties agree that they have read and agree to the entire Subcontract.

**IN WITNESS THREOF,** the Parties hereto have caused this Subcontract including Attachments and Exhibits to be executed by their undersigned officials as duly authorized.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Click here to enter text. | |  | **BIG BEND COMMUNITY BASED CARE, INC. d/b/a NWF HEALTH NETWORK** | |
| **Signed by:** |  |  | **Signed by:** |  |
| **Name:** | Click here to enter text. |  | **Name:** | **Mike Watkins** |
| **Title:** | Click here to enter text. |  | **Title:** | **CEO** |
| **Date:** |  |  | **Date:** |  |

**List of Attachments included as part of this Subcontract**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Attachment I – Programmatic Language | |  | Exhibit A - Required Reports |
|  |  | Emergency Shelter |  | Exhibit B - Invoice Form |
|  |  | Residential Group |  | Exhibit C – Vacancy Adjustment Form |
|  |  | Case Management |  | Exhibit D – Match Reporting Form |
|  |  | Visitation |  | Exhibit E – Visitation Program Report |
|  |  | Adoption |  | Exhibit F – Attestation of Insurance Coverage |
|  |  | Safety Management Services/Primary Prevention |  | Exhibit G – Contract Budget |
|  |  | Intervention/Family Support Services |  | Exhibit H – Health Insurance Portability and Accountability ACT (HIPPA) |
|  |  | Foster Home Development |  |  |
|  | Attachment II – Administrative Language | |  | Exhibit I – Affidavit Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion Contracts/Subcontracts |
|  | Attachment III – Financial Language | |  | Exhibit J |
|  | Attachment IV – Laws & Regulations Language | |  | Exhibit K |
|  | Attachment V | |  | Exhibit L - Lobbying |
|  |  | |  | Exhibit M |
|  |  | |  | Exhibit N |
|  |  | |  | Exhibit O |
|  |  | |  | Exhibit P – Performance Measures |

**REMAINDER OF PAGE INTENTIONALLY LEFT BLANK**

**ATTACHMENT I**

**NWF HEALTH NETWORK**

**TRADITIONAL LEVEL II FOSTER HOME DEVELOPMENT**

1. **Definition Of Terms**
   1. Application Packet: The entire set of completed documents required by the child-placing agency that are provided by attestation or in whole to the Department for review when requesting the issuance of a license as an out-of-home caregiver.
   2. Attestation: A community-based care lead agency’s certification that supporting documentation for the initial licensure or re-licensure of a family foster home is in compliance with Rules 65C-45.003, 65C-65C-45.004, 65C-45.012, and 65C-45.014, F.A.C.
   3. Behavior Management Plan: An agreement established with substitute caregivers to assist and supervise specific children that have behaviors that may result in harm.
   4. Caregiver: The parent, legal custodian, permanent guardian, adult household member, or other person responsible for a child’s welfare as defined in Section 39.01(47), F.S.
   5. Case Manager: A child protection professional who is responsible for ongoing safety management and service provision of children who, through assessment of a child protective investigator, have been determined to be unsafe.
   6. Child Health Check-Up: Regular physical exams, growth measurements, immunizations, vision and hearing screenings, dental screenings and, if necessary, other tests, services, and referrals for diagnosis and treatment as outlined in the Florida Medicaid Child Health Check-Up Coverage and Limitations Handbook, October 2003, incorporated by reference, and available at <http://www.flrules.org/Gateway/reference.asp?No=Ref-06455>.
   7. Child Resource Record: A standardized folder for each child which contains the basic legal, demographic and known medical information pertaining to the child. This folder follows the child to each placement and remains in the care of the provider. The portion of the Child Resource Record that provides the written health history accompanies the child to every health care visit so the medical information can be shared with the health care provider and updated as appropriate. This record can be provided in an electronic format, as appropriate.
   8. Child Protection Services Or Child Welfare Services: Core child protection programs, such as the Florida Abuse Hotline, protective investigations, protective supervision, post-placement supervision, foster care and other out-of-home care, or adoption services.
   9. Child Protection Professional: An individual who is primarily responsible for case activities that has met the criteria for Florida Certification as a Child Protective Investigator, Case Manager or a Licensing Counselor.
   10. Community Based Care (CBC): The system of care for the provision of all child protection services – with the exception of child protective investigations and the Florida Abuse Hotline. The delivery model is utilization of privatized contractors that determine the needs and develop the resources for the community being served, in addition to core requirements outlined in Florida Statute or Florida Administrative Code, or as stipulated per contract with the Department.
   11. Comprehensive Child Welfare Information System (CCWIS); Florida Safe Families Network (FSFN): The Department’s comprehensive, statewide automated case tool that supports child welfare practice. A CCWIS holds the state’s official case file for all children and families served.
   12. Contracted Provider: Any licensed child-placing agency that has entered into a contract with the Department for the purposes of recruitment, training, evaluation and/or supervision of licensed out-of-home caregivers.
   13. Contracted Service Provider: A private agency that has entered into a contract with the Department or with a community-based care lead agency to provide supervision of and services to dependent children and children who are at risk of abuse, neglect, or abandonment.
   14. Criminal, Delinquency And Abuse/ Neglect History Check: The act of assessing the history of persons through a criminal records check pursuant to Section 435.04, F.S., and criminal, juvenile and abuse/neglect history checks pursuant to Section 39.0138, F.S., as described in Sections 39.401(3) and 39.521(2)(r), F.S.
   15. Enhanced Level II Foster Home: A foster home in which the caregivers have completed additional training hours as specified in Rule 65C-45.002, F.A.C., is designed to accept placements for children with enhanced complexities, to include sibling groups, and is eligible to receive enhanced foster care room and board payments.
   16. Extended Foster Care: Young adults aged 18 through 21 can opt to stay in foster care to enable better preparation for adulthood and additional support as young adults pursue their educational goals and receive additional support.
   17. Florida Safe Families Network (FSFN): The State Automated Child Welfare Information System (SACWIS) for the state of Florida. FSFN is the official electronic record for each case. It contains information regarding children and their families that is entered either directly into the system or through Department-approved remote data capture devices.
   18. Foster Care: A voluntary or court ordered, temporary, out of home care placement for a planned period of time for children whose own families are unable to care for them. Foster care is provided in a foster home, group home, residential treatment center or any combination thereof.
   19. Foster Care Referrals: Calls to the Florida Abuse Hotline regarding concerns about the care provided in a licensed foster home, group home or emergency shelter that do not meet the criteria for acceptance of a report of abuse, neglect or abandonment.
   20. Home Study: The written documentation of an on-site assessment completed prior to the child’s placement that evaluates the caregiver’s capacity to provide a safe, stable and supportive home environment, and determines if the physical environment is safe and can meet the child’s needs.
   21. Multi-Disciplinary Team (MDT) Staffing: The facilitated process of bringing together a diverse group of individuals to convene and holistically serve families at the earliest moment of impact to help improve family wellbeing, safety, and permanency.
   22. Placement Staff: Staff employed by NWFHN who are responsible for the referral process and screening of all children in need of placement.
   23. Trauma Informed Care: Services that are delivered in a way that avoids inadvertent re- traumatization and facilitates client empowerment and participation in treatment. Trauma- specific interventions are designed specifically to address the consequences of trauma in the individual and to facilitate healing. Treatment programs generally recognize the survivor’s need to be respected, informed, connected and hopeful regarding their own recovery; the interrelation between trauma and symptoms of trauma (e.g. substance abuse, eating disorders, depression, anxiety, etc.); and the need to work in a collaborative way with survivors (and also with family and friends of the survivor) and with other human service agencies in a manner that will empower survivors and consumers.
   24. Well-Being: The recognition that every child deserves the opportunity for health, learning and self-actualization.
2. **General Description**
   1. Statement
      1. The Provider shall maintain Level II Foster Homes, including recruiting, training, and preparing homes for the license process. It will be the responsibility of the provider to give support and guidance to foster families to ensure successful outcomes. The provider’s foster homes will ensure consistent care for children referred to them by providing residential care and supervision for dependent children, including children pending court action on a dependency petition, until Department’s representative places the child in his own home, with a legal guardian or other permanency option.
      2. The Provider understands that the joint mission of the Department and NWFHN in entering into the DCF Contract under which the Provider is serving as a subcontractor to NWFHN is to license Level II Foster Homes in accordance to 65C-45 F.A.C. and provide supports to foster families and foster children.
   2. Authority
      1. The DCF Contract and this Subcontract are authorized by Section 409.996, Florida Statutes, which requires the Department to contract for the delivery, administration, or management of care for children in the child protection and child welfare system.
      2. Provider shall comply with all applicable and valid provisions of federal and Florida law, including, but not limited to, the federal and state laws set forth in the DCF Contract.
      3. Service provider shall ensure compliance with NWFHN Operating Procedures located at <https://www.nwfhealth.org/about-us/operating-documents>.
   3. Major Program Goals
      1. The provider will create a network of culturally diverse foster homes designed to meet the placement needs of children.
      2. Children in the care of the provider will be safe, free from abuse or neglect, while receiving services in the foster homes managed under terms of this contract.
      3. Children removed from the home because of incidents of abuse or neglect shall receive timely intervention and treatment services.
      4. The provider will implement appropriate strategies and services designed to discourage runaway behavior.
      5. Children in the care of the provider will be offered the opportunity to regularly participate in culturally-based recreational and leisure community activities.
      6. The provider will have available foster homes for twenty-four (24) hour supervision and care of children in the foster home setting.
      7. The provider will support Parenting Partnerships for Children in Out-of-home care as outlined in Chapter 409.1415 F.S and Partnership Plan for Children in Out-of-Home Care, CF-FSP 5226.
   4. Clients To Be Served
      1. General Description
         1. Clients to be served are children who are need of licensed placements and prospective and licensed foster parents. Services shall be provided in NWFHN approved in the Department licensed foster homes twenty-four (24) hours per day, seven days a week, including holidays, for the duration of the contract period.
      2. Client Eligibility
         1. Children in need of temporary care who are alleged to be or found to be dependent pending a court disposition before or after adjudication, or are awaiting placement after court disposition. The Provider shall admit a child to a licensed foster home on referral from a duly authorized NWFHN or Department staff.
         2. The provider shall act as a single point of contact for the placement of children by NWFHN. Decisions regarding acceptance of children must be made and NWFHN will be notified within in four (4) hours of referral. Documentation of outcome of referrals and, if rejected, clearly stated reasons for such in accordance with the terms of this contract. It is the provider’s responsibility to effect placement for children referred by NWFHN.
      3. Limitations
         1. The number of clients served under this contract, on a daily basis, shall not exceed the licensed capacity of the home, unless prior approval for an overcapacity waiver is obtained from the NWFHN designee, and will be limited by the amount of funds available.
         2. The provider shall not refuse to accept and provide care for a child because of a minor illness or injury.
         3. The provider shall not refuse to accept and provide care for a child because they may have special issues making them harder to place. There shall be no restrictions on admission of children taking psychotropic medications, or children with DJJ involvement. The provider will consider each child on a case by case basis.
         4. The provider shall not refuse to accept and provide care for a child because there is limited information about the child at the point of referral for placement. Enough information will be provided to make a suitable match between child and foster home. Additional information will be supplied to the network provider or foster parent as it becomes available.
      4. Discharge
         1. The network provider shall not discharge any child in care at the provider’s request without issuing a two week notice unless there is an emergency situation which affects the safety of the child or foster parents. The situation is considered an emergency situation if:
            1. The child is a danger to self or others and must be moved to a more restrictive environment such as an inpatient psychiatric facility or a therapeutic environment.
            2. The child, subsequent to admission, becomes medically complex and requires admission to a medical foster home or other medical facility.
            3. There is a crisis in the network provider’s foster home that compromises their ability to care for the child.
         2. In these emergency situations, the network provider shall, when possible, give NWFHN a minimum of seventy-two (72) hours’ notice when requesting removal of a child. Children whose only extreme behavior is running away are not considered eligible for discharge under this policy.
         3. In instances where discharge of the child from a foster home is requested for any other reason, the network provider shall work with the foster parent(s) to identify the reason for the disruption and provide support to stabilize the placement. If the discharge is being requested due to a child’s specific behaviors, the network provider shall request a staffing with the Care Coordination Unit, the Child Protection Case Manager, the NWFHN Placement Team, the foster parent(s), network provider, and/or the child to identify services for the child. If the provision of support and services is not able to stabilize the placement, the network provider shall notify the Child Protection Case Manager and the NWFHN Placement Team. Recognizing that any placement move causes a significant emotional loss to a child, the network provider must allow NWFHN a minimum of two (2) weeks’ notice to find an alternative placement. When appropriate, the foster home will assist in the transition of the child to the new placement.
         4. When appropriate and in conjunction with NWFHN approval, the provider will make every effort to move children to another home on campus or within their provider network should an emergency arise wherein their foster parents are temporarily unable to care for the children in order to maintain better continuity of care.
         5. Services shall be provided for each child until it is determined by the court that the child is to be returned to the parent/guardian or the child is adjudicated dependent, and the child’s child protection case manager locates a more permanent placement in substitute care.
         6. The provider shall not make independent future placement plans for children placed by NWFHN/Department.
3. **Provision Of Services**
   1. Program Procedures
      1. Maintain current written eligibility and discharge criteria that have been approve by NWFHN. All eligible referrals shall be accepted. Immediately report a knowledge or reasonable suspicion of abuse, neglect, or exploitation of a child, aged person, or disabled adult to the Florida Abuse Hotline. Provider shall cooperate with Protective Investigators in the investigation of any such reports. In the event of a child abuse/neglect allegation involving a family receiving family support services, Provider shall work with all involved parties to assure the safety of the involved children and the speedy resolution of the investigation. Provider shall follow up with all referrals and institution reports within the designated time frames.
      2. Ensuring follow up actions are taken on all foster care referrals and investigations. The provider shall comply with the rules and procedures for foster care referrals are referenced in 65C-45.017 F.A.C. Prepare a written corrective action plan (CAP) to correct the deficiencies that are identified as a result of a foster care referral and upload the CAP into FSFN. The plan shall be developed by the supervising agency in conjunction with the licensed foster family and shall be approved by the Regional Licensing Authority.
      3. Comply with NWFHN Policies and Procedures Series 700: Provider Network and Licensing-Operating Policies, 700-700 through 700-720; Series 1100: Human Resources Management-Operating Policies, 1100-1129 Foster Home Conflict of Interest found on the NWFHN website at <https://nwfhealth.org/employees/>.
      4. Develop, implement and maintain written procedures for Incident Reporting, incorporating requirements of Rule 65C-45.012, F.A.C., and NWFHN OP 800-805, Incident Reporting and Client Risk Prevention, reporting of suspected abuse or neglect in accordance with Rule 65C-45.017, F.A.C., and prevention, reporting and services to missing children in accordance with NWFHN OP 500-500, Prevention, Reporting and Services to Missing Children.
      5. Maintain a Child Placing Agency (CPA) license issued by the Florida Department of Children and Families. Comply with the terms of the licensure as referenced in 65C-15 F.A.C.
      6. Attend Multi-Disciplinary Teams (MDT) staffings and provide input when requested by the Case Manager.
      7. Comply with NWFHN’s Quality Management Plan and participate as requested in activities related to quality control, quality assurance (both qualitative and quantitative), compliance reviews, and quality improvement. This plan shall be updated as necessary and is available upon request from the NWFHN Contract Department.
   2. Licensing Activities
      1. Engage in foster home recruitment activities specifically aimed at families who can meet the needs of dependent children.
      2. Provide NWFHN and DCF approved foster parent pre-service training. Ensure foster families are provided with in-service training opportunities.
      3. Complete initial and relicensing home study packets for Level II foster families in provider’s network.
      4. Provide supports to foster families aimed toward retention of families in provider network.
      5. Comply with 65C-45 F.A.C. - Levels of Licensure.
      6. Submit all Foster Home Licensing Packets to the NWFHN Attestation Unit within the timeframes required by the Attestation Unit.
   3. Staffing Requirements
      1. Staffing Levels
         1. The Provider shall maintain an adequate administrative organizational structure and support staff sufficient to discharge its contractual responsibilities under this Subcontract. Staffing levels sufficient to serve families referred and meet the terms and conditions of this contract must be maintained by the Provider
      2. Professional Qualifications
         1. Provider staff shall meet all applicable state and federal licensing or certification requirements as well as Level 2 background screening requirements established in Section 435.04, F.S. If the provider uses volunteers, the provider is required to train and supervise them, and is responsible for the acts and omissions of volunteers under its supervision.
         2. Provider staff must meet the qualifications and training requirements in Rules 65C-15.016 and 65C-15.018 F.A.C., or any successor rule and Chapter 402.40, F.S. All staff performing foster parent pre-service training and staff writing and/or approving foster home studies must obtain and maintain Child Welfare Certification in accordance with Chapter 402.40, F.S., 65C-45.002(5), 65C-15.016, and 65C-33, F.A.C.
      3. Training Requirements
         1. Staff will comply with the training requirements to obtain and maintain Child Welfare Certification for a Licensing Counselor in accordance with Chapter 402.40, F.S., 65C-45.002(5) F.A.C. and 65C-33, F.A.C.
         2. Staff will comply with the training requirements in 65C-15.018 F.A.C.
         3. Complete DCF mandated online trainings with ninety (90) days of hire and annually.
            1. Service Deliver for Deaf or Hard of Hearing Modules 1-3 and Module 4 for SPOC;
            2. Security Awareness Training; and
            3. HIPAA.
      4. Staff Changes
         1. Provider shall submit written notification to NWFHN within five (5) weekdays if any member of its Chief Executive Officer (CEO), Chief Operating Officer (COO), Chief Financial Officer (CFO), or equivalent become vacant or a position is anticipated to become vacant and also identify who will be assuming the responsibilities of that position during the vacancy. Once the position is filled, NWFHN shall be notified in writing of the position incumbent.
4. **Deliverables**
   1. Service Units
      1. The service unit cost is a monthly fixed price-unit cost which includes all Provider responsibilities specified in this Subcontract. NWFHN agrees to pay the provider a fixed amount of **$XXXX per month for XXXX through XXXX**. NWFHN agrees to pay the provider during the term of the contract, a total dollar amount not to exceed **$XXXX** annually, subject to availability of funds and any adjustment made in accordance with this section. The monthly fixed price-unit cost will be adjusted for staff vacancies in accordance with Attachment III.
   2. Reports
      1. All Reports shall be submitted in accordance with Exhibit A, Required Reports, inclusive of special instructions when applicable.
      2. All reports shall be complete, accurate, and timely. Any report found to be incomplete or in error shall be denied and Provider shall be required to resubmit until found to be satisfactory by NWFHN.
      3. Failure to submit reports timely may result in delay of payment to Provider. In no event, regardless of the cause or circumstance, will NWFHN be responsible or liable for payment of any invoice submitted to NWFHN more than ninety (90) calendar days after the end of the month.
      4. When requested, the Provider shall respond to a NWFHN Requests for Action (RFA) and ensure through follow-up for child safety and well-being to improve practices.
   3. Documentation And Utilization
      1. Each foster home licensed by the provider shall include the following per 65C-45.014(8) (a) 1-5 F.A.C.
         1. All initial and subsequent licensing documentation, as well as all other licensing related activities, including documentation of background screening requirements;
         2. Complaint investigation information;
         3. Waivers and exceptions;
         4. Other additional documentation obtained regarding the licensed home; and
      2. A termination summary for homes which are closed and the reason for closing. The termination summary should be entered into a Provider Note in the Florida Safe Families Network (FSFN).
      3. Each foster home licensed by the provider shall be stored in the following manner per 65C-45.014 (8) (b-f) F.A.C.
         1. Files must be maintained in a secure location and made available for monitoring or auditing purposes;
         2. An electronic version of the licensing file shall be maintained by the supervising agency in the electronic filing cabinet located in FSFN;
         3. Files of prospective licensing out-of-home caregiver who do not become licensed shall be retained for a period of five (5) years;
         4. Files of licensing out-of-home caregivers shall be maintained for twenty (20) years after closure; and
         5. Files of applicants who are denied licensure shall be maintained for a period of twenty (20) years after the issuance of the denial or final denial order date, whichever is later.
      4. The provider must ensure compliance with compliance with all state and federal laws and regulations governing the confidentiality of these records.
      5. The provider shall comply with CFOP 50-6 regarding the security to automated data.
   4. NWFHN Responsibilities
      1. NWFHN may conduct on-site or off site reviews of foster home licensing records.
      2. NWFHN shall make determinations regarding contract, quality and client outcome measures. Final determination of the adequacy of Provider’s Quality Improvement Plan (if required) as a result of monitoring conducted by NWFHN or its designee rests solely with NWFHN.
      3. NWFHN’s Contract Manager shall act as a liaison to Provider and shall oversee projects and provide technical assistance when requested or indicated.
      4. NWFHN shall make payment within thirty (30) days after receipt of a complete and correct invoice package.
   5. Performance Measures

|  |  |
| --- | --- |
| **A.** | **Ninety-seven percent (97%) of children placed in emergency shelter or foster care will be provided a safe environment, free of incidents of abuse and neglect by the network provider’s staff, volunteers, foster parents, sitters or other caregivers chosen by the foster parents, other children living in or visiting the home, visitors, or visiting family members. The percentage will be measured by the number of abuse reports that are closed with “not substantiated” or “verified” findings in FSFN.** |
| **Numerator:** number of eligible children in the foster homes during the contract period who were not the objects of abuse or neglect (“not substantiated” or “verified” findings in FSFN) by network provider staff, volunteers, foster parents, sitters or other caregivers chosen by the foster parents, other children living in or visiting the home, visitors, or visiting family members. |
| **Denominator:** number of eligible children who resided in the homes managed by the network provider. |
| **Percentage** |
| **B.** | **One hundred percent (100%) of referrals to the network provider for children requiring immediate placement in its foster homes will result in a decision to the FFN Placement Team within four (4) hours of the referral.** |
| **Numerator:** total number decisions for children requiring immediate placement to the FFN Placement Team within 4 hours of referral. |
| **Denominator:** total number of referrals for children requiring immediate placement made to the network provider and its foster homes. |
| **Percentage** |
| **C.** | **One hundred percent (100%) of requests for removal of children from the network provider’s foster homes will have at least a two week notice given for the removal request. This measure excludes emergency situations as described in section I.C.3.** |
|
|
| **Numerator:** total number of children discharged at the network provider’s request where a minimum of a two week notice was given for the removal request. |
| **Denominator:** total number of children discharged at the network provider’s request. |
| **Percentage** |
| **D.** | **The network provider will maintain the minimum number of required viable and usable foster care beds at all times throughout the duration of this contract via continuous recruitment and training efforts.** |
| **E.** | **One hundred percent (100%) of Special Conditions Foster Care referrals transferred to the network provider will be addressed by the network provider in accordance with 65C-29.006, 65C-45, 65C.45, and Circuit One DCF/FFN protocol.** |
|
|
| **Numerator:** total number of Special Conditions Foster Care referrals with in timeframes. |
| **Denominator:** total number of Special Conditions Foster Care Referrals assigned to the provider by FFN foster home development designee. |
| **Percentage** |
| **F.** | **One hundred (100%) of children who have been placed for at least thirty (30) days who have received a medical check.** |
|
|
| **Numerator-** Number of children accepted in one of the foster homes for at least thirty (30) days who received a medical check during the past reporting quarter |
| **Denominator-** Total number of children placed in the network provider’s foster homes for at least thirty (30) days during the past reporting quarter |
| **Percentage** |
| **G.** | **One hundred (100%) of children who have been placed for at least thirty (30) days who have received a medical check.** |
|
|
| **Numerator**- Number of children who have had an annual dental check during the past year. |
| **Denominator**- Number of children placed for at least thirty (30) days in the network provider’s foster homes |
| **Percentage** |

**REMAINDER OF PAGE INTENTIONALLY LEFT BLANK**

**ATTACHMENT I**

**NWF HEALTH NETWORK**

**ENHANCED LEVEL II FOSTER HOME DEVELOPMENT**

1. **Definition Of Terms**
   1. Application Packet: The entire set of completed documents required by the child-placing agency that are provided by attestation or in whole to the Department for review when requesting the issuance of a license as an out-of-home caregiver.
   2. Attestation: A community-based care lead agency’s certification that supporting documentation for the initial licensure or re-licensure of a family foster home is in compliance with Rules 65C-45.003, 65C-65C-45.004, 65C-45.012, and 65C-45.014, F.A.C.
   3. Behavior Management Plan: An agreement established with substitute caregivers to assist and supervise specific children that have behaviors that may result in harm.
   4. Caregiver: The parent, legal custodian, permanent guardian, adult household member, or other person responsible for a child’s welfare as defined in Section 39.01(47), F.S.
   5. Case Manager: A child protection professional who is responsible for ongoing safety management and service provision of children who, through assessment of a child protective investigator, have been determined to be unsafe.
   6. Child Health Check-Up: Regular physical exams, growth measurements, immunizations, vision and hearing screenings, dental screenings and, if necessary, other tests, services, and referrals for diagnosis and treatment as outlined in the Florida Medicaid Child Health Check-Up Coverage and Limitations Handbook, October 2003, incorporated by reference, and available at <http://www.flrules.org/Gateway/reference.asp?No=Ref-06455>.
   7. Child Resource Record: A standardized folder for each child which contains the basic legal, demographic and known medical information pertaining to the child. This folder follows the child to each placement and remains in the care of the provider. The portion of the Child Resource Record that provides the written health history accompanies the child to every health care visit so the medical information can be shared with the health care provider and updated as appropriate. This record can be provided in an electronic format, as appropriate.
   8. Child Protection Services Or Child Welfare Services: Core child protection programs, such as the Florida Abuse Hotline, protective investigations, protective supervision, post-placement supervision, foster care and other out-of-home care, or adoption services.
   9. Child Protection Professional: An individual who is primarily responsible for case activities that has met the criteria for Florida Certification as a Child Protective Investigator, Case Manager or a Licensing Counselor.
   10. Community Based Care (CBC): The system of care for the provision of all child protection services – with the exception of child protective investigations and the Florida Abuse Hotline. The delivery model is utilization of privatized contractors that determine the needs and develop the resources for the community being served, in addition to core requirements outlined in Florida Statute or Florida Administrative Code, or as stipulated per contract with the Department.
   11. Comprehensive Child Welfare Information System (CCWIS); Florida Safe Families Network (FSFN): The Department’s comprehensive, statewide automated case tool that supports child protection practice. A CCWIS holds the state’s official case file for all children and families served.
   12. Contracted Provider: Any licensed child-placing agency that has entered into a contract with the Department for the purposes of recruitment, training, evaluation and/or supervision of licensed out-of-home caregivers.
   13. Contracted Service Provider: A private agency that has entered into a contract with the Department or with a community-based care lead agency to provide supervision of and services to dependent children and children who are at risk of abuse, neglect, or abandonment.
   14. Criminal, Delinquency And Abuse/ Neglect History Check: The act of assessing the history of persons through a criminal records check pursuant to Section 435.04, F.S., and criminal, juvenile and abuse/neglect history checks pursuant to Section 39.0138, F.S., as described in Sections 39.401(3) and 39.521(2)(r), F.S.
   15. Enhanced Level II Foster Home: A foster home in which the caregivers have completed additional training hours as specified in Rule 65C-45.002, F.A.C., is designed to accept placements for children with enhanced complexities, to include sibling groups, and is eligible to receive enhanced foster care room and board payments.
   16. Extended Foster Care: Young adults aged 18 through 21 can opt to stay in foster care to enable better preparation for adulthood and additional support as young adults pursue their educational goals and receive additional support.
   17. Florida Safe Families Network (FSFN): The State Automated Child Welfare Information System (SACWIS) for the state of Florida. FSFN is the official electronic record for each case. It contains information regarding children and their families that is entered either directly into the system or through Department-approved remote data capture devices.
   18. Foster Care: A voluntary or court ordered, temporary, out of home care placement for a planned period of time for children whose own families are unable to care for them. Foster care is provided in a foster home, group home, residential treatment center or any combination thereof.
   19. Foster Care Referrals: Calls to the Florida Abuse Hotline regarding concerns about the care provided in a licensed foster home, group home or emergency shelter that do not meet the criteria for acceptance of a report of abuse, neglect or abandonment.
   20. Home Study: The written documentation of an on-site assessment completed prior to the child’s placement that evaluates the caregiver’s capacity to provide a safe, stable and supportive home environment, and determines if the physical environment is safe and can meet the child’s needs.
   21. Multi-Disciplinary Team (MDT) Staffing: The facilitated process of bringing together a diverse group of individuals to convene and holistically serve families at the earliest moment of impact to help improve family wellbeing, safety, and permanency.
   22. Placement Staff: Staff employed by NWFHN who are responsible for the referral process and screening of all children in need of placement.
   23. Trauma Informed Care: Services that are delivered in a way that avoids inadvertent re- traumatization and facilitates client empowerment and participation in treatment. Trauma- specific interventions are designed specifically to address the consequences of trauma in the individual and to facilitate healing. Treatment programs generally recognize the survivor’s need to be respected, informed, connected and hopeful regarding their own recovery; the interrelation between trauma and symptoms of trauma (e.g. substance abuse, eating disorders, depression, anxiety, etc.); and the need to work in a collaborative way with survivors (and also with family and friends of the survivor) and with other human service agencies in a manner that will empower survivors and consumers.
   24. Well-Being: The recognition that every child deserves the opportunity for health, learning and self-actualization.
2. **General Description**
   1. Statement
      1. The Provider shall maintain Level II Foster Homes, including recruiting, training, and preparing homes for the license process. As agreed upon, it may be required for the agency to provide behavioral management supports or wraparound support services for foster children, foster parents, relative/non-relative caregivers, and birth families. The provider’s foster homes will ensure consistent care for children referred to them by providing residential care and supervision for dependent children, including children pending court action on a dependency petition, until Department’s representative places the child in his own home, with a legal guardian or other permanency option.
      2. The Provider understands that the joint mission of the Department and NWFHN in entering into the DCF Contract under which the Provider is serving as a subcontractor to NWFHN is to license Level II Foster Homes in accordance to 65C-45 F.A.C. and provide supports to foster families and foster children.
   2. Authority
      1. The DCF Contract and this Subcontract are authorized by Section 409.996, Florida Statutes, which requires the Department to contract for the delivery, administration, or management of care for children in the child protection and child protection system.
      2. Provider shall comply with all applicable and valid provisions of federal and Florida law, including, but not limited to, the federal and state laws set forth in the DCF Contract.
      3. Service provider shall ensure compliance with NWFHN Operating Procedures located at <https://www.nwfhealth.org/about-us/operating-documents>.
   3. Major Program Goals
      1. The provider will create a network of culturally diverse foster homes designed to meet the placement needs of children.
      2. Children in the care of the provider will be safe, free from abuse or neglect, while receiving services in the foster homes managed under terms of this contract.
      3. Children removed from the home because of incidents of abuse or neglect shall receive timely intervention and treatment services.
      4. The provider will implement appropriate strategies and services designed to discourage runaway behavior.
      5. Children in the care of the provider will be offered the opportunity to regularly participate in culturally-based recreational and leisure community activities.
      6. The provider will provide wraparound services to the birth families, foster children, and foster parents. (if applicable)
      7. The provider will provide and/ or coordinate behavioral health services for children with behavioral and developmental complexities who may not warrant therapeutic care, but they require enhanced supervision or behavioral services beyond those typically provided in a traditional foster home setting. The children may have criminal history and DJJ involvement, mental health diagnoses, psychotropic medications, school suspensions or expulsions, sexually acting out and/ or victimization, autism spectrum disorders, drug and alcohol use, human trafficking victimization, and habitual runaway behavior. (if applicable)
      8. The provider will have available foster homes for twenty-four (24) hour supervision and care of children in the foster home setting.
      9. The provider will support Parenting Partnerships for Children in Out-of-home care as outlined in Chapter 409.1415 F.S and Partnership Plan for Children in Out-of-Home Care, CF-FSP 5226.
   4. Clients To Be Served
      1. General Description
         1. Clients to be served are children who are need of licensed placements and prospective and licensed foster parents. Services shall be provided in NWFHN approved in the Department licensed foster homes twenty-four (24) hours per day, seven days a week, including holidays, for the duration of the contract period.
      2. Client Eligibility
         1. Children in need of temporary care who are alleged to be or found to be dependent pending a court disposition before or after adjudication, or are awaiting placement after court disposition. The Provider shall admit a child to a licensed foster home on referral from a duly authorized NWFHN or Department staff.
         2. The provider shall act as a single point of contact for the placement of children by NWFHN. Decisions regarding acceptance of children must be made and NWFHN will be notified within in four (4) hours of referral. Documentation of outcome of referrals and, if rejected, clearly stated reasons for such in accordance with the terms of this contract. It is the provider’s responsibility to effect placement for children referred by NWFHN.
      3. Limitations
         1. The number of clients served under this contract, on a daily basis, shall not exceed the licensed capacity of the home, unless prior approval for an overcapacity waiver is obtained from the NWFHN designee, and will be limited by the amount of funds available.
         2. The provider shall not refuse to accept and provide care for a child because of a minor illness or injury.
         3. The provider shall not refuse to accept and provide care for a child because they may have special issues making them harder to place. There shall be no restrictions on admission of children taking psychotropic medications, or children with DJJ involvement. The provider will consider each child on a case by case basis.
         4. The provider shall not refuse to accept and provide care for a child because there is limited information about the child at the point of referral for placement. Enough information will be provided to make a suitable match between child and foster home. Additional information will be supplied to the network provider or foster parent as it becomes available.
      4. Discharge
         1. The network provider shall not discharge any child in care at the provider’s request without issuing a two week notice unless there is an emergency situation which affects the safety of the child or foster parents. The situation is considered an emergency situation if:
            1. The child is a danger to self or others and must be moved to a more restrictive environment such as an inpatient psychiatric facility or a therapeutic environment.
            2. The child, subsequent to admission, becomes medically complex and requires admission to a medical foster home or other medical facility.
            3. There is a crisis in the network provider’s foster home that compromises their ability to care for the child.
         2. In these emergency situations, the network provider shall, when possible, give NWFHN a minimum of seventy-two (72) hours’ notice when requesting removal of a child. Children whose only extreme behavior is running away are not considered eligible for discharge under this policy.
         3. In instances where discharge of the child from a foster home is requested for any other reason, the network provider shall work with the foster parent(s) to identify the reason for the disruption and provide support to stabilize the placement. If the discharge is being requested due to a child’s specific behaviors, the network provider shall request a staffing with the Care Coordination Unit, the Child Protection Case Manager, the NWFHN Placement Team, the foster parent(s), network provider, and/or the child to identify services for the child. If the provision of support and services is not able to stabilize the placement, the network provider shall notify the Child Protection Case Manager and the NWFHN Placement Team. Recognizing that any placement move causes a significant emotional loss to a child, the network provider must allow NWFHN a minimum of two (2) weeks’ notice to find an alternative placement. When appropriate, the foster home will assist in the transition of the child to the new placement.
         4. When appropriate and in conjunction with NWFHN approval, the provider will make every effort to move children to another home on campus or within their provider network should an emergency arise wherein their foster parents are temporarily unable to care for the children in order to maintain better continuity of care.
         5. Services shall be provided for each child until it is determined by the court that the child is to be returned to the parent/guardian or the child is adjudicated dependent, and the child’s child protection case manager locates a more permanent placement in substitute care.
         6. The provider shall not make independent future placement plans for children placed by NWFHN/Department.
3. **Provision Of Services**
   1. Program Procedures
      1. Maintain current written eligibility and discharge criteria that have been approve by NWFHN. All eligible referrals shall be accepted.  
         Immediately report a knowledge or reasonable suspicion of abuse, neglect, or exploitation of a child, aged person, or disabled adult to the Florida Abuse Hotline. Provider shall cooperate with Protective Investigators in the investigation of any such reports. In the event of a child abuse/neglect allegation involving a family receiving family support services, Provider shall work with all involved parties to assure the safety of the involved children and the speedy resolution of the investigation. Provider shall follow up with all referrals and institution reports within the designated time frames.
      2. Ensuring follow up actions are taken on all foster care referrals and investigations. The provider shall comply with the rules and procedures for foster care referrals are referenced in 65C-45.017 F.A.C. Prepare a written corrective action plan (CAP) to correct the deficiencies that are identified as a result of a foster care referral and upload the CAP into FSFN. The plan shall be developed by the supervising agency in conjunction with the licensed foster family and shall be approved by the Regional Licensing Authority.
      3. Comply with NWFHN Policies and Procedures Series 700: Provider Network and Licensing-Operating Policies, 700-700 through 700-720; Series 1100: Human Resources Management-Operating Policies, 1100-1129 Foster Home Conflict of Interest found on the NWFHN website at <https://nwfhealth.org/employees/>.
      4. Develop, implement and maintain written procedures for Incident Reporting, incorporating requirements of Rule 65C-45.012, F.A.C., and NWFHN OP 800-805, Incident Reporting and Client Risk Prevention, reporting of suspected abuse or neglect in accordance with Rule 65C-45.017, F.A.C., and prevention, reporting and services to missing children in accordance with NWFHN OP 500-500, Prevention, Reporting and Services to Missing Children.
      5. Maintain a Child Placing Agency (CPA) license issued by the Florida Department of Children and Families. Comply with the terms of the licensure as referenced in 65C-15 F.A.C.
      6. Attend Multi-Disciplinary Teams (MDT) staffings and provide input when requested by the Case Manager.
      7. Comply with NWFHN’s Quality Management Plan and participate as requested in activities related to quality control, quality assurance (both qualitative and quantitative), compliance reviews, and quality improvement. This plan shall be updated as necessary and is available upon request from the NWFHN Contract Department.
   2. Licensing Activities
      1. Engage in foster home recruitment activities specifically aimed at families who can meet the needs of dependent children, larger siblings groups, or those with more complex behavioral needs.
      2. Provide NWFHN and DCF approved foster parent pre-service training. Ensure foster families licensed as Enhanced Level II receive and complete TBRI training or other DCF approved curriculum. Foster families licensed for children with behavioral complex needs will complete additional training in accordance with the provider’s requirements.
      3. Comply with 65C-45 F.A.C. - Levels of Licensure.
      4. Submit all Foster Home Licensing Packets to the NWFHN Attestation Unit within the timeframes required by the Attestation Unit.
   3. Staffing Requirements
      1. Staffing Levels
         1. The Provider shall maintain an adequate administrative organizational structure and support staff sufficient to discharge its contractual responsibilities under this Subcontract. Staffing levels sufficient to serve families referred and meet the terms and conditions of this contract must be maintained by the Provider
      2. Professional Qualifications
         1. Provider staff shall meet all applicable state and federal licensing or certification requirements as well as Level 2 background screening requirements established in Section 435.04, F.S. If the provider uses volunteers, the provider is required to train and supervise them, and is responsible for the acts and omissions of volunteers under its supervision.
         2. Provider staff must meet the qualifications and training requirements in Rules 65C-15.016 and 65C-15.018 F.A.C., or any successor rule and Chapter 402.40, F.S. All staff performing foster parent pre-service training and staff writing and/or approving foster home studies must obtain and maintain Child Welfare Certification in accordance with Chapter 402.40, F.S., 65C-45.002(5), 65C-15.016, and 65C-33, F.A.C.
      3. Training Requirements
         1. Staff will comply with the training requirements to obtain and maintain Child Welfare Certification for a Licensing Counselor in accordance with Chapter 402.40, F.S., 65C-45.002(5) F.A.C. and 65C-33, F.A.C.
         2. Staff will comply with the training requirements in 65C-15.018 F.A.C.
         3. Complete DCF mandated online trainings with ninety (90) days of hire and annually.
            1. Service Deliver for Deaf or Hard of Hearing Modules 1-3 and Module 4 for SPOC;
            2. Security Awareness Training; and
            3. HIPAA.
      4. Staff Changes
         1. Provider shall submit written notification to NWFHN within five (5) weekdays if any member of its Chief Executive Officer (CEO), Chief Operating Officer (COO), Chief Financial Officer (CFO), or equivalent become vacant or a position is anticipated to become vacant and also identify who will be assuming the responsibilities of that position during the vacancy. Once the position is filled, NWFHN shall be notified in writing of the position incumbent.
4. **Deliverables**
   1. Service Units
      1. The service unit cost is a monthly fixed price-unit cost which includes all Provider responsibilities specified in this Subcontract. NWFHN agrees to pay the provider a fixed amount of **$XXXX per month for XXXX through XXXX**. NWFHN agrees to pay the provider during the term of the contract, a total dollar amount not to exceed **$XXXX** annually, subject to availability of funds and any adjustment made in accordance with this section. The monthly fixed price-unit cost will be adjusted for staff vacancies in accordance with Attachment III.
   2. Reports
      1. All Reports shall be submitted in accordance with Exhibit A, Required Reports, inclusive of special instructions when applicable.
      2. All reports shall be complete, accurate, and timely. Any report found to be incomplete or in error shall be denied and Provider shall be required to resubmit until found to be satisfactory by NWFHN.
      3. Failure to submit reports timely may result in delay of payment to Provider. In no event, regardless of the cause or circumstance, will NWFHN be responsible or liable for payment of any invoice submitted to NWFHN more than ninety (90) calendar days after the end of the month.
      4. When requested, the Provider shall respond to a NWFHN Requests for Action (RFA) and ensure through follow-up for child safety and well-being to improve practices.
   3. Documentation And Utilization
      1. Each foster home licensed by the provider shall include the following per 65C-45.014(8) (a) 1-5 F.A.C.
         1. All initial and subsequent licensing documentation, as well as all other licensing related activities, including documentation of background screening requirements;
         2. Complaint investigation information;
         3. Waivers and exceptions;
         4. Other additional documentation obtained regarding the licensed home; and
      2. A termination summary for homes which are closed and the reason for closing. The termination summary should be entered into a Provider Note in the Florida Safe Families Network (FSFN).
      3. Each foster home licensed by the provider shall be stored in the following manner per 65C-45.014 (8) (b-f) F.A.C.
         1. Files must be maintained in a secure location and made available for monitoring or auditing purposes;
         2. An electronic version of the licensing file shall be maintained by the supervising agency in the electronic filing cabinet located in FSFN;
         3. Files of prospective licensing out-of-home caregiver who do not become licensed shall be retained for a period of five (5) years;
         4. Files of licensing out-of-home caregivers shall be maintained for twenty (20) years after closure; and
         5. Files of applicants who are denied licensure shall be maintained for a period of twenty (20) years after the issuance of the denial or final denial order date, whichever is later.
      4. The provider must ensure compliance with compliance with all state and federal laws and regulations governing the confidentiality of these records.
      5. The provider shall comply with CFOP 50-6 regarding the security to automated data.
   4. NWFHN Responsibilities
      1. NWFHN may conduct on-site or off site reviews of foster home licensing records.
      2. NWFHN shall make determinations regarding contract, quality and client outcome measures. Final determination of the adequacy of Provider’s Quality Improvement Plan (if required) as a result of monitoring conducted by NWFHN or its designee rests solely with NWFHN.
      3. NWFHN’s Contract Manager shall act as a liaison to Provider and shall oversee projects and provide technical assistance when requested or indicated.
      4. NWFHN shall make payment within thirty (30) days after receipt of a complete and correct invoice package.
   5. Performance Measures

|  |  |
| --- | --- |
| **A.** | **Ninety-seven percent (97%) of children placed in emergency shelter or foster care will be provided a safe environment, free of incidents of abuse and neglect by the network provider’s staff, volunteers, foster parents, sitters or other caregivers chosen by the foster parents, other children living in or visiting the home, visitors, or visiting family members. The percentage will be measured by the number of abuse reports that are closed with “not substantiated” or “verified” findings in FSFN.** |
| **Numerator:** number of eligible children in the foster homes during the contract period who were not the objects of abuse or neglect (“not substantiated” or “verified” findings in FSFN) by network provider staff, volunteers, foster parents, sitters or other caregivers chosen by the foster parents, other children living in or visiting the home, visitors, or visiting family members. |
| **Denominator:** number of eligible children who resided in the homes managed by the network provider. |
| **Percentage** |
| **B.** | **One hundred percent (100%) of referrals to the network provider for children requiring immediate placement in its foster homes will result in a decision to the FFN Placement Team within four (4) hours of the referral.** |
| **Numerator:** total number decisions for children requiring immediate placement to the FFN Placement Team within 4 hours of referral. |
| **Denominator:** total number of referrals for children requiring immediate placement made to the network provider and its foster homes. |
| **Percentage** |
| **C.** | **One hundred percent (100%) of requests for removal of children from the network provider’s foster homes will have at least a two week notice given for the removal request. This measure excludes emergency situations as described in section I.C.3.** |
|
|
| **Numerator:** total number of children discharged at the network provider’s request where a minimum of a two week notice was given for the removal request. |
| **Denominator:** total number of children discharged at the network provider’s request. |
| **Percentage** |
| **D.** | **The network provider will maintain the minimum number of required viable and usable foster care beds at all times throughout the duration of this contract via continuous recruitment and training efforts.** |
| **E.** | **One hundred percent (100%) of Special Conditions Foster Care referrals transferred to the network provider will be addressed by the network provider in accordance with 65C-29.006, 65C-45, 65C.45, and Circuit One DCF/FFN protocol.** |
|
|
| **Numerator:** total number of Special Conditions Foster Care referrals with in timeframes. |
| **Denominator:** total number of Special Conditions Foster Care Referrals assigned to the provider by FFN foster home development designee. |
| **Percentage** |
| **F.** | **One hundred (100%) of children who have been placed for at least thirty (30) days who have received a medical check.** |
|
|
| **Numerator-** Number of children accepted in one of the foster homes for at least thirty (30) days who received a medical check during the past reporting quarter |
| **Denominator-** Total number of children placed in the network provider’s foster homes for at least thirty (30) days during the past reporting quarter |
| **Percentage** |
| **G.** | **One hundred (100%) of children who have been placed for at least thirty (30) days who have received a medical check.** |
|
|
| **Numerator**- Number of children who have had an annual dental check during the past year. |
| **Denominator**- Number of children placed for at least thirty (30) days in the network provider’s foster homes |
| **Percentage** |

**ATTACHMENT II**

**NWF HEALTH NETWORK**

**ADMINISTRATIVE LANGUAGE**

1. **Inspections and Corrective Action**
   1. NWFHN may conduct on-site or off-site reviews of Provider’s program when considered necessary or as part of a Quality Assurance sampling function to evaluate compliance with requirements. Provider shall permit persons duly authorized by NWFHN or the Department to inspect and copy any records, papers, documents, facilities, goods and services of the Provider, which are relevant to this Subcontract, and to interview any clients and employees to assure NWFHN and the Department of the satisfactory performance of the terms and conditions of this Subcontract. Following such review, NWFHN shall deliver to Provider a written report of its findings and request for development of a Corrective Action Plan where appropriate. Final determination of the adequacy of the Provider’s Corrective Action Plan (if required) rests solely with NWFHN. Provider agrees to timely correct all deficiencies identified in a monitoring or quality assurance report pursuant to the mutually agreed- upon Corrective Action Plan. Failure of Provider to submit an adequate Corrective Action Plan or timely correct all deficiencies noted in a monitoring or quality assurance report shall result in further action up to and including contract termination. Provider shall comply with all applicable NWFHN quality assurance/quality improvement plans. Provider shall also cooperate with NWFHN and/or the Department when any investigation is conducted regarding a regulatory complaint relevant to services provided by Provider under this Subcontract. NWFHN conducts on-going and periodic administrative and fiscal monitoring of all subcontracted services to manage risk by ensuring that subcontractors perform and comply with all contract terms and conditions, licensing requirements, applicable state statutes and administrative codes, federal rules and regulations, and NWFHN policies. The Provider shall comply with the monitoring process as described in NWFHN OP 713, Monitoring of Subcontracted Services.
   2. Provider’s failure to substantially and satisfactorily comply with the provisions of this Subcontract, or with any Corrective Action Plan created hereunder, may result in NWFHN imposing financial penalties upon the Provider, as outlined in this Subcontract.
   3. NWFHN may deduct the amount of the penalty from payment due for invoices submitted to NWFHN by the Provider upon written notification. This provision shall survive the termination of this Subcontract.
   4. NWFHN is committed to ensuring the provision of the highest quality services. Accordingly, NWFHN has expectations that where accreditation is generally accepted nationwide as a clear indicator of quality service, the majority of our Providers shall either be accredited or have a plan to meet national accreditation standards. If not accredited, Provider shall communicate in writing within six (6) months to inform NWFHN its anticipated timeframes for becoming accredited, or, upon mutual agreement with NWFHN, shall have a plan to meet generally recognized standards of the industry. Provider shall submit to the NWFHN all reports generated by such an accrediting entity.
   5. Provider shall submit, for review and approval by NWFHN, a Continuous Quality Improvement (CQI) Plan within thirty (30) days of the effective date of this Subcontract. At a minimum, the CQI Plan shall provide for the review of data relating to: incidents, accidents and client grievances; client input and satisfactions; performance data; and peer record review data and productivity results from quality improvement projects. Upon request by NWFHN, the Provider shall provide copies of its data/reports related to the above listed CQI Plan components.
   6. Provider shall participate in all activities related to the NWFHN or statewide quality management systems as requested.
   7. To the extent applicable, Provider shall comply with operating procedures of NWFHN referenced in the Subcontract which may be accessed via the web at [http://www.nwfhealth.org.](http://www.nwfhealth.org/)
2. **Independent Contractor, Subcontracting and Assignments**
   1. Relationship of the Parties
      1. The Parties to this Subcontract agree that the relationship created by this Subcontract is that of independent contractor. Neither the Provider nor any employee, agent or assignee thereof, shall be an employee of NWFHN or the Department. Neither the Provider nor any employee, agent, or assignee thereof, shall represent to others that it has authority to bind NWFHN or the Department unless specifically authorized in writing to do so. Neither the Provider nor any employee, agent or assignee thereof, shall be entitled to any benefits provided by NWFHN or the Department. All deductions for social security, withholding taxes, income taxes, contributions to unemployment compensation funds and all necessary insurance for Provider, and its officers, employees, agents or assignees shall be the sole responsibility of Provider.
      2. The Provider agrees to co-locate with NWFHN and other subcontracted providers when co-location is feasible and agreed upon by all Parties. In the event that a co-location does occur, Provider agrees to follow all policies, procedures and instructions from NWFHN’s Facilities Manager, including participating in efficiencies that co- location generates. The intent of co-location is to facilitate centralized access of services for families and professionals.
   2. Assignments and Subcontracts
      1. The Provider shall not assign the responsibility for this Subcontract to another Party without prior written approval of NWFHN, upon NWFHN’s sole determination that such assignment shall not adversely affect the public interest; however, in no event may Provider assign or enter into any transaction having the effect of assigning or transferring any right to receive payment under this Subcontract which right is not conditioned on full and faithful performance of Provider's duties hereunder. Any sublicense, assignment, or transfer otherwise occurring without prior approval of NWFHN shall be null and void. The Provider shall not subcontract for any of the work contemplated under this Subcontract without prior written approval of NWFHN, which shall not be unreasonably withheld.
         1. To the extent permitted by Florida Law, and in compliance with this Subcontract, the Provider is responsible for all work performed and for all commodities produced pursuant to this Subcontract whether actually furnished by the Provider or its subcontractors. Any subcontracts shall be evidenced by a written document. The Provider further agrees that NWFHN shall not be liable to the Provider’s subcontractor in any way or for any reason. The Provider, at its expense, shall defend NWFHN against such claims.
         2. The Provider shall make payments to any subcontractor within seven (7) working days after receipt of full or partial payments from NWFHN in accordance with Section 287.0585, F.S., unless otherwise stated in the Subcontract between the Provider and its subcontractor. Failure to pay within seven (7) working days shall result in a penalty that shall be charged against the Provider and paid by the Provider to the subcontractor in the amount of one-half of one percent (.005) of the amount due per day from the expiration of the period allowed for payment. Such penalty shall be in addition to actual payments owed and shall not exceed fifteen percent (15%) of the outstanding balance due.
         3. The Provider shall include, or cause to be included, in all subcontracts (at any tier) the substance of all clauses contained in this Subcontract that mention or describe Subcontract compliance.
         4. The Provider shall include the requirements of the Employment Eligibility Verification (E-Verify) clause as described below, appropriately modified for identification of the Parties, in each subcontract.
         5. The Provider shall adhere to the Debarment and Suspension (Executive Orders 12549 and 12689)—A contract award (see 2 CFR 180.220) must not be made to parties listed on the government-wide Excluded Parties List System in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR Part 1986 Comp., p. 189) and 12689 (3 CFR Part 1989 Comp., p. 235), “Debarment and Suspension.” The Excluded Parties List System in SAM contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549.
3. **Insurance and Transportation**
   1. The Provider shall maintain continuous adequate liability insurance coverage during the existence of this Contract and any renewal(s) and extension(s) thereof. With the exception of a state agency or subdivision as defined by subsection 768.28(2), F.S., by execution of this Contract, the Provider accepts full responsibility for identifying and determining the type(s) and extent of liability insurance necessary to provide reasonable financial protections for the Provider and the clients to be served under this Contract. The limits of coverage under each policy maintained by the Provider do not limit the Provider’s liability and obligations under this Contract. Upon the execution of this Contract, the Provider shall furnish NWFHN written verification supporting both the determination and existence of such insurance coverage and shall furnish verification of renewal or replacement thereof prior to expiration or cancellation. NWFHN reserves the right to require additional insurance as specified in this Contract.
   2. During the existence of this Contract, and any renewal(s) and extension(s) of it, the Provider will maintain, and through contract require that its subcontractors maintain insurance in accordance with s. 409.993, F.S., any subsequent amendments to the statute, and the following requirements
      1. As a direct provider of foster care and related services to children and families, the provider shall maintain continuous adequate general liability coverage in accordance with s. 409.993, F.S. The Provider shall maintain continuous adequate professional liability insurance coverage, including coverage for abuse and neglect, with the same limits and any other requirements of the statute for general liability insurance. The Provider shall maintain continuous adequate non-owned automobile liability coverage in accordance with s. 409.993, F.S.
      2. The Provider’s policies of insurance shall be provided by insurers licensed or eligible to do business in Florida and require the insurer to give NWFHN written notice of any intention to cancel or refuse to renew the policy at least 30 days prior to cancellation or non-renewal.
      3. The Provider shall provide NWFHN with Acord® 25 certificates of liability insurance naming the Department and NWF Health Network as the certificate holder evidencing such insurance to be in full force and effect at all times during the term of this Contract, attached to a certification, signed by the Provider’s authorized representative, that the Provider is in compliance with all applicable federal and state statutory and regulatory insurance requirements.
      4. Submission of the foregoing shall not operate as acceptance by NWFHN of the adequacy of such policies to comply with these requirements.
4. **Notice of Legal Actions**
   1. The Provider shall notify NWFHN of legal actions taken against them or potential actions such as lawsuits, related to services provided through this Subcontract or that may impact the Provider's ability to deliver the contractual services, or adversely impact NWFHN. NWFHN’s Chief Operating Officer shall be notified within ten (10) days of Provider becoming aware of such actions or from the day of the legal filing, whichever comes first.
5. **Mandatory Reporting Requirements**
   1. The Provider and any subcontractor shall comply with and inform its employees of the following mandatory reporting requirements. Each employee of the Provider, and of any subcontractor, providing services in connection with this Subcontract who has any knowledge of a reportable incident shall report such incident as follows: 1) reportable incidents that may involve an immediate or impending impact on the health or safety of a client shall be immediately reported to the Contract Manager; and 2) other reportable incidents shall be reported to the Department’s Office of the Inspector General through the Internet at, <https://www.myflfamilies.com/about/additional-services-offices/office-inspector-general> or by completing a Notification/ Investigation Report (form CF1934) and emailing the form to the Office of the Inspector General at [IG.complaints@myflfamilies.com](mailto:IG.complaints@myflfamilies.com). The Provider and subcontractor may also mail the completed form to the Office of the Inspector General, The Center, 2415 North Monroe St., Ste. 400-I, Tallahassee, Florida 32303-4190 or via fax at (850) 488-1428. A reportable incident is defined in CFOP 180-4, which may be obtained from the Contract Manager.
      1. Reportable incidents per CFOP 180-4 are:
         1. Inappropriate employee acts or omissions that result in client injury, abuse, neglect, or death;
         2. Fraud;
         3. Theft;
         4. Breaches of confidentiality by an employee, unless inadvertent and self-reported (e.g. revealing a reporter’s name, providing confidential documents to an unauthorized persons, access of client files for non-business reasons, providing information from client files such as medical or benefits information, etc.) immediately upon confirmation by the circuit;
         5. Falsification of official records (e.g. intentional alteration of State documents, misrepresentation of information during an official proceeding, intentional falsification of client case records, case notes, client contact reports, visitation records, or client home visits, creating false and fictitious files, etc.);
         6. Misuse of position or State property, employees, equipment or supplies, for personal gain or profit (e.g., misuse of telephonic and communication devices, use of staff for personal services, soliciting on State property, conspiracy to conceal State property, misuse of the internet to conduct personal business as defined in policy, etc.);
         7. Failure to report known or suspected neglect or abuse of a client;
         8. Improper expenditure or commitment of public funds;
         9. Contract mismanagement by a Department employee or a contractor, subcontractor, or employee of either (e.g. waste, misuse, or loss of a significant amount of public funds, evidence of egregious lack of judgment in the use of public funds, evidence that State or Federal laws, or State rules or Federal regulations have been violated, etc.);
         10. Computer related misconduct (e.g., accessing FLORIDA, Florida’s Safe Families Network (FSFN), system files of clients when there is no direct business involvement with the client, accessing inappropriate or pornographic web sites, sending threatening or harassing messages, misuse of email, etc.);
         11. Any violation under Ch. 435, F.S., Employment Screening that would result in a disqualification from client contact duties (e.g., conviction for murder, manslaughter, assault and battery, kidnapping, false imprisonment, sexual battery, theft, robbery, child abuse, abuse and/or neglect of an elderly or disabled adult, sale of a controlled substance, resisting arrest, contributing to the delinquency of a minor, or other disqualifying offense); or
         12. Any other wrongdoing that would be a violation of statute, rule, regulation or policy, excluding job performance and related deficiencies.
6. **Client Risk Prevention and Incident Reporting**
   1. If services to clients are to be provided under this Subcontract, the Provider and any subcontractors shall, in accordance with the client risk prevention system, report those reportable situations listed in CFOP 215-6 in the manner prescribed in CFOP 215-6. Subcontractors shall use IRAS in reporting incidents. In addition, subcontractors shall immediately call in all deaths and other serious incidents to NWFHN and the Department relating to individuals served which are likely to have an adverse Departmental impact or statewide media coverage and follow up by entering the incident into the IRAS system.
   2. Provider shall also report those reportable situations listed in NWFHN OP 800-805, *Incident Reporting and Client Risk Prevention*, in the manner prescribed in such operating procedure or pursuant to Department operating procedures.
   3. The Provider shall immediately report any knowledge or reasonable suspicion of abuse, neglect, or exploitation of a child, aged person, or disabled adult to the Florida Abuse Hotline on the statewide toll-free telephone number (1-800-96ABUSE). As required by Chapters. 39 and 415, F.S., this provision is binding upon both the Provider and its employees.
7. **Emergency Preparedness Plan**
   1. If the tasks to be performed pursuant to this Subcontract include the physical care or supervision of clients, the Provider shall, annually by May 1st, submit electronically via [Contracts@NWFHealth.org](mailto:Contracts@NWFHealth.org%20) an emergency preparedness plan which shall include provisions for records protection, alternative accommodations for clients in substitute care, supplies, and a recovery plan that shall allow the Provider to continue functioning in compliance with the Subcontract in the event of an actual emergency.
   2. For the purpose of disaster planning, the term “supervision” includes a child who is under the jurisdiction of a dependency court. Children may remain in their homes, be placed in a non-licensed relative/non-relative home, or be placed in a licensed foster care setting.
   3. No later than twelve (12) months following NWFHN’s original acceptance of a plan and every twelve (12) months thereafter, the Provider shall submit a written certification that it has reviewed its plan, along with any modifications to the plan, or a statement that no modifications were found necessary.
   4. NWFHN agrees to respond in writing within thirty (30) days of receipt of the original or updated plan, accepting, rejecting, or requesting modifications. In the event of an emergency, NWFHN may exercise oversight authority over such Provider in order to assure implementation of agreed emergency relief provisions.
8. **Intellectual Property**
   1. It is agreed that all intellectual property, inventions, written or electronically created materials, including manuals, presentations, films, or other copyrightable materials, arising in relation to Provider's performance under this Subcontract, and the performance of all of its officers, agents and subcontractors in relation to this Subcontract, are works for hire for the benefit of NWFHN and the Department, fully compensated for by the Subcontract amount, and that neither the Provider nor any of its officers, agents nor subcontractors may claim any interest in any intellectual property rights accruing under or in connection with the performance of this Subcontract. It is specifically agreed that NWFHN and the Department shall have exclusive rights to all data processing software falling within the terms of Section 119.084, F.S., which arises or is developed in the course of or as a result of work or services performed under this Subcontract, or in any way connected herewith.
   2. If the Provider uses or delivers to NWFHN or the Department for its use or the use of its employees, agents or contractors, any design, device, or materials covered by letters, patent, or copyright, it is mutually agreed and understood without exception that the compensation paid pursuant to this Subcontract includes all royalties or costs arising from the use of such design, device, or materials in any way involved in the work contemplated by this Subcontract.
   3. All applicable subcontracts shall include a provision that the Federal awarding agency reserves all patent rights with respect to any discovery or invention that arises or is developed in the course of or under the subcontract.
9. **Real Property**
   1. In the event that NWFHN furnishes Provider with assets, such as office furniture or equipment for the performance of services, all such assets shall remain, as applicable, the property of and under the control of NWFHN. Such assets shall not be moved/removed by Provider unless Provider first submits a “Property Relocation” form to NWFHN for approval. The Property Relocation and Property Inventory forms may be obtained on the Department website at [www.myflfamilies.com](http://www.myflfamilies.comdcf.state.fl.us/)
   2. NWFHN shall perform periodic inventories of all assets, such as office furniture and equipment. Provider shall complete, and submit by January 31st, an Annual Inventory Report of all property of a non-consumable and non-expendable nature purchased by the Provider with funds provided by this Subcontract and/or provided by NWFHN. NWFHN shall review the annual inventory report to ensure completeness and compliance with this Section. If Provider replaces or disposes of assets transferred to or purchased by Provider pursuant to this Subcontract, Provider shall provide accurate and complete information pertaining to the replacement or disposition of the asset on the Provider’s annual inventory form.
   3. In the event office furniture or equipment is lost, stolen or damaged, Provider shall immediately notify NWFHN of such event in writing. Once an asset is determined to be lost, stolen, or damaged, Provider shall ensure that a thorough investigation is made immediately. Upon the request of NWFHN, Provider shall pay NWFHN the replacement cost of any such lost, stolen or damaged asset. If the asset is not located as a result of the investigation, Provider shall file a report with NWFHN describing the missing item and the circumstances surrounding its disappearance. If the property was stolen, a police report shall accompany the documentation filed with NWFHN.
   4. Assets purchased with contract funds are not to be depreciated by the Provider and charged back to NWFHN.
   5. Any vehicle(s) transferred to Provider for use under this Subcontract shall be used solely to assist in the provision of services furnished by Provider, pursuant to this Subcontract. During the term of this Subcontract and any renewals, Provider is financially responsible for insurance and maintenance of the vehicle(s). Provider shall not dispose of the vehicle(s) without prior, written authorization from NWFHN. In the event Provider ceases providing the services under a subcontract with NWFHN, the vehicle(s) shall be returned to NWFHN in good and working order, reasonable wear and tear accepted.
10. **Publicity** 
    1. Without limitation, the Provider and its employees, agents, and representatives shall not, without prior NWFHN written consent in each instance, use in advertising, publicity or any other promotional endeavor any NWFHN or Department branding, the name of NWFHN or the Department or any affiliate or any officer or employee of NWFHN or the Department, or represent, directly or indirectly, that any product or service provided by the Provider has been approved or endorsed by NWFHN or the Department, or refer to the existence of this Subcontract in press releases, advertising or materials distributed to the Provider’s prospective customers.
11. **Sponsorship**
    1. As required by Section 286.25, F.S., if the Provider is a non-governmental organization which sponsors a program financed wholly or in part by State funds, including any funds obtained through this Subcontract, it shall, in publicizing, advertising, or describing the sponsorship of the program state: "Sponsored by (Provider’s name), NWF Health Network and the State of Florida, Department of Children and Families". If the sponsorship reference is in written material, the words "NWF Health Network and the State of Florida, Department of Children and Families" shall appear in at least the same size letters or type as the name of the organization.
12. **Employee Gifts** 
    1. The Provider agrees that it shall not offer to give or to give any gift to any employee of NWFHN or the Department, and the Provider shall not receive any gift from an employee of NWFHN or the Department. As part of the consideration for this Subcontract, the Parties intend that this provision shall survive the Subcontract for a period of two (2) years. In addition to any other remedies available to NWFHN, any violation of this provision shall result in referral of the Provider's name and description of the violation of this term to the Department of Management Services for the potential inclusion of the Provider's name on the suspended vendors list for an appropriate period. The Provider shall ensure that its subcontractors, if any, comply with these provisions.
13. **Vendor Ombudsman** 
    1. A Vendor Ombudsman has been established within the Department of Financial Services. The duties of this office are found in Section 215.422, F.S., which include disseminating information relative to prompt payment and assisting vendors in receiving their payments in a timely manner from a State agency. The Vendor Ombudsman may be contacted at (850) 413-5516.
14. **Records, Retention, Audits, Inspections and Investigations**
    1. Provider shall establish and maintain a financial management system to safeguard funds and tangible assets, promote stewardship, ensure the integrity of financial reporting and provide timely cost and utilization data. Provider shall also maintain books, records and documents (including electronic storage media) sufficient to reflect all income and expenditure of funds provided under this Subcontract.
    2. Retention of all client records, financial records, supporting documents, statistical records, and any other documents (including electronic storage media) pertinent to this Subcontract shall be maintained by the Provider for a period of six (6) years after completion of the Subcontract or longer when required by law. Provider must adhere to Automated CBC Records Management Inventory System for the storage and retention of client records. In the event an audit is required by this Subcontract, records shall be retained for a minimum period of six (6) years after the audit report is issued or until resolution of any audit findings or litigation based on the terms of this Subcontract, at no additional cost to NWFHN or the Department.
    3. Upon demand, at no additional cost to NWFHN, the Provider shall furnish records in their original format and/or duplications in a redacted format when requested by NWFHN. The redactions must cover all health and other protected information. These redactions must be done in a reasonable timeframe and that timeframe must be agreed upon by the Provider and NWFHN. The redacted documents must be submitted to the NWFHN Record Custodian for final review prior to release.
    4. These records shall be made available at all reasonable times for inspection, review, copying, or audit by Federal, State, or other personnel duly authorized by NWFHN or the Department.
15. **Public Records**
    1. Unless exempted by law, all public records are subject to public inspection and copying under Florida's Public Records Law, Chapter. 119, F.S. Any claim by Provider of proprietary or trade secret confidentiality for any information contained in Provider's documents (reports, deliverables or work papers, etc., in paper or electronic form) submitted in connection with this Subcontract shall be waived, unless the claimed confidential information is submitted in accordance with paragraph b, below.
       1. If the Provider has questions regarding the application of Chapter 119, F.S., to the Provider’s duty to provide public records relating to this Subcontract, Provider shall contact the custodian of public records at 525 N. Martin Luther King Jr. Blvd., Tallahassee, FL, 32301, (850) 410-1020.
          1. Provider is required to comply with public records laws, specifically to:
             1. Keep and maintain all public records required by NWFHN in order to perform the service(s).
             2. Upon request from NWFHN’s custodian of public records, provide NWFHN with a copy of the requested records or allow the records to be inspected or copied within a reasonable time at a cost that does not exceed the cost provided in NWFHN OP 900-916, *Public Records Request: Procedure and Costs*, or as otherwise provided by law.
             3. Ensure that public records that are exempt or confidential and exempt from public records disclosure requirements are not disclosed except as authorized by law for the duration of this Subcontract term and following completion of this Subcontract if the Provider does not transfer the records to NWFHN.
             4. Upon completion of this Subcontract, transfer, at no cost, to NWFHN all public records in possession of the Provider or keep and maintain public records required by NWFHN to perform the service. If the Provider transfers all public records to NWFHN upon completion of this Subcontract, the Provider shall destroy any duplicate public records that are exempt or confidential and exempt from public records disclosure requirements. If the Provider keeps and maintains public records upon completion of this Subcontract, the Provider shall meet all applicable requirements for retaining public records. All records stored electronically shall be provided to NWFHN, upon request from NWFHN’s custodian of public records, in a format that is compatible with the information technology systems of NWFHN.
          2. The Provider shall clearly label any portion of the documents, data or records submitted that it considers exempt from public inspection or disclosure pursuant to Florida's Public Records Law as proprietary or trade secret. The labeling shall include a justification citing specific statutes and facts that authorize exemption of the information from public disclosure. If different exemptions are claimed to be applicable to different portions of the protected information, the Provider shall include information correlating the nature of the claims to the particular protected information.
          3. NWFHN, when required to comply with a public records request including documents submitted by the Provider, may require the Provider to expeditiously submit redacted copies of documents marked as confidential or trade secret in accordance with paragraph b, above. Accompanying the submission shall be an updated version of the justification under paragraph b, above, correlated specifically to redacted information. The redacted copy shall exclude or obliterate only those exact portions that are claimed to be proprietary or trade secret. If the Provider fails to promptly submit a redacted copy and updated justification in accordance with this paragraph, NWFHN is authorized to produce the records sought without any redaction of proprietary or trade secret information.
          4. NWFHN is not obligated to agree with the Provider's claim of exemption on the basis of proprietary or trade secret confidentiality and the Provider shall be responsible for defending its claim that each and every portion of the redactions of proprietary or trade secret information are exempt from inspection and copying under Florida's Public Records Law.
          5. All media requests for public records from NWFHN or Provider shall adhere to NWFHN OP 800-803, *Media Policy*, and NWFHN OP 900-916, *Public Records Request: Procedure and Costs*.
16. **Client Information**
    1. The Provider shall not use or disclose any information concerning a recipient of services under this Subcontract for any purpose prohibited by State or Federal law or regulations except with the written consent of a person legally authorized to give that consent or when authorized by law.
       1. Provider agrees to maintain in strict confidence client information, including, without limitation, the information contained in 42 CFR, Chapter 1, Subchapter A, Part 2, as well as in the Health Insurance Portability and Accountability Act of 1996 (HIPAA), Public Law 104-191.
       2. Provider also agrees to abide by The Department of Health and Human Services (HHS) rules, known as the HIPAA Administrative Simplification Rules, located at 45 CFR Parts 160, 162, and 164, and which include both: (1) the HIPAA Privacy Rule, created to set national standards for the protection of individually identifiable health information (PHI) by three (3) types of covered entities: health plans, health care clearinghouses, and health care providers who conduct health care transactions electronically; and (2) the HIPAA Security Rule, which sets national standards for the security of electronic protected health information. Both rules are administered and enforced by the Office of the Civil Rights (OCR).
       3. Provider’s compliance is also required in additional HIPAA Administrative Simplification Rules, known as: (1) the Transactions and Code Sets Standards; (2) the Employer Identification Standards; and (3) the National Provider Identifier Standards, which are administered and enforced by the Centers for Medicare & Medicaid Services (CMS). In 45 CFR Part 160, the Enforcement Rule provides standards for the enforcement of the HIPAA Administrative Simplification Rules.
       4. The Provider also agrees to comply with the American Recovery and Reinvestment Act of 2009 (ARRA), as well as Title XIII of ARRA, known as the Health Information Technology for Economic and Clinical Health Act (HITECH Act), including, but not limited to the Breach Notification Rule, which requires notification following a breach of unsecured protected health information.
       5. Provider shall maintain confidentiality on all financial information, statistical data, reports, standards, and membership listings, and agrees not to disclose any information contained within this Subcontract to any third Party, except as may be required by law or pursuant to a written consent executed by NWFHN.
17. **Data Security**
    1. An appropriately skilled individual shall be identified by the Provider to function as its Data Security Officer. The Data Security Officer shall act as the liaison to the NWFHN designated Data Security Officer and shall maintain an appropriate level of data security for the information the Provider is collecting or using in the performance of this Subcontract. An appropriate level of security includes approving and tracking all Provider employees that request or have access to any departmental data system or information.
    2. The Provider shall provide the latest Departmental security awareness training to its staff and subcontractors who have access to Departmental information.
    3. All Provider employees who have access to Departmental information shall comply with, and be provided a copy of CFOP 50-2 Security Awareness Form, and shall sign the DCF Security Agreement form CF 0114 annually. A copy of CF 0114 may be obtained from NWFHN.
    4. The Provider shall make every effort to protect and avoid unauthorized release of any personal or confidential information by ensuring both data and storage devices are encrypted as prescribed in CFOP 50-2. If encryption of these devices is not possible, then the Provider shall assure that unencrypted personal and confidential data shall not be stored on unencrypted storage devices. The Provider shall require the same of all subcontractors.
    5. The Provider agrees to notify the NWFHN designated Data Security Officer as soon as possible, but no later than five (5) business days following the determination of any breach or potential breach of personal and confidential data. The Provider shall require the same notification requirements of all subcontractors.
    6. The Provider shall provide notice to affected Parties no later than forty-five (45) days following the determination of any potential breach of personal or confidential data provided in Section 501.171, F.S. The Provider shall require the same notification requirements of all subcontractors.
    7. The Provider shall provide a “Notification of Termination” for any employee with access to data systems to the Data Security Officer. The Data Security Officer shall ensure that user access to the data system or information has been removed from all terminated Provider employees.
18. **Termination**
    1. This Subcontract may be terminated by either Party without cause upon no less thirty (30) calendar days’ notice in writing to the other Party unless an alternative time is mutually agreed upon in writing. Said notice shall be delivered by U.S. Postal Service or any expedited delivery service that provides verification of delivery or by hand delivery to the Contract Manager or the representative of the Provider responsible for administration of the program.
    2. In the event funds for payment pursuant to this Subcontract become unavailable, NWFHN may terminate this Subcontract upon no less than twenty-four (24) hours’ notice in writing to the Provider. Said notice shall be sent by U.S. Postal Service or any expedited delivery service that provides verification of delivery. NWFHN shall be the final authority as to the availability and adequacy of funds. In the event of termination of this Subcontract, the Provider shall be compensated for any work satisfactorily completed.
    3. This Subcontract may be terminated for the Provider's non-performance upon no less than twenty- four (24) hours’ notice in writing to the Provider. If applicable, NWFHN may employ the default provisions in Rule 60A-1.006(3), F.A.C. NWFHN’s failure to demand performance of any provision of this Subcontract shall not be deemed a waiver of such performance. NWFHN’s waiver of any one breach of any provision of this Subcontract shall not be deemed to be a waiver of any other breach and neither event shall be construed to be a modification of the terms and conditions of this Subcontract. The provisions herein do not limit NWFHN’s right to remedies at law or in equity.
    4. Breach of any contractual obligations with NWFHN shall be a sufficient cause for termination. To be terminated as a Provider under this provision, the Provider shall have been notified by NWFHN of the unsatisfactory performance and failed to cure the unsatisfactory performance to the satisfaction of the NWFHN within a fifteen (15) day period. Such termination shall be effective as of midnight, beginning the sixteenth (16th) day following the date of the letter sent via certified mail advising of the termination.
    5. In the event of a breach of this Subcontract, each Party acknowledges that the injury to the other would be irreparable, and the monetary amount of damage there from would be difficult or impossible to determine. Each Party shall have all remedies available at law or equity, specifically including, without limitation, entitlement, as a matter of course, to an injunction or similar equitable relief, without bond or with a nominal bond, if allowed by law.
    6. Upon termination of this Subcontract, neither Party shall have any further obligation hereunder except that: (a) obligations accruing prior to the date of termination; and (b) obligations or covenants contained herein that are intended to extend beyond the term of this Subcontract, including, without limitation, covenants relating to confidentiality, indemnification, and non-competition. Notwithstanding anything contained herein to the contrary, regardless of the termination of this Subcontract, Provider shall continue to provide services to qualified individuals until a case is closed or until the case may be transferred to another provider in accordance with applicable policies and procedures. Additionally, if this Subcontract is terminated for any reason, NWFHN shall pay to Provider accrued but unpaid compensation through the date of termination, subject to available funding. Such payment shall be in full and complete discharge of any and all liabilities or obligations of NWFHN to Provider under this Subcontract, and Provider shall be entitled to no further benefits under this Subcontract. Any amounts owed to NWFHN from Provider may be offset from this payment. To the extent Provider continues to provide post-termination services pursuant to this Subcontract, Provider shall receive post-termination payments, subject to available funding.
    7. Any notice required or permitted by this Subcontract shall be deemed sufficient if provided in writing and sent by certified mail, return receipt requested, to the Parties at the addresses set forth below. Upon change of representatives, including names, addresses, and telephone numbers, by either Party, notice of said change(s) shall be provided to the other Party in the manner specified above.
    8. This Subcontract and all provisions herein shall be binding upon and inure to the benefit of the Parties and their respective successors and permitted assigns; however, neither the Subcontract nor any of the rights, interests nor obligations hereunder be assigned by the Provider without the prior written consent of NWFHN.
    9. No party to this agreement shall enforce a non-compete clause, or any similar prohibition against future employment, relative to employee, regardless of classification, with DCF or any other state employment.
19. **Transition Activities**
    1. Continuity of service is critical when service under this Subcontract ends and service commences under a new contract. Accordingly, when service shall continue through another provider upon the expiration or earlier termination of this Subcontract, the Provider shall, without additional compensation, complete all actions necessary to smoothly transition service to the new provider. This includes but is not limited to the transfer of relevant data and files, as well as property funded or provided pursuant to this Subcontract. The Provider shall be required to support an orderly transition to the next provider no later than the expiration or earlier termination of this Subcontract and shall support the requirements for transition as specified in a Department-approved Transition Plan, which shall be developed jointly with the new provider in consultation with the Department. (See Attachment III, Section 1(H).)
20. **Dispute Resolution**
    1. It is the policy of NWFHN to enter into formal subcontracts with providers based on the types of services offered, the service philosophy, documentation of success, and relations with the community stakeholders. Any dispute concerning performance of this Subcontract or payment hereunder shall be resolved according to NWFHN OP 700-714, Denial and Appeal of Potential Contract Providers.
    2. Other Terms
       1. This Subcontract and its attachments, and any exhibits, together with any documents incorporated by reference, contain all the terms and conditions agreed upon by the Parties. There are no provisions, terms, conditions, or obligations other than those contained herein, and this Subcontract shall supersede all previous communications, representations, or agreements, either verbal or written between the Parties.
          1. If any term or provision of this Subcontract is legally determined unlawful or unenforceable, the remainder of the Subcontract shall remain in full force and effect and such term or provision shall be stricken.
          2. This Subcontract may be executed in any number of counterparts, each of which shall be deemed an original, but all of which shall constitute one instrument.
          3. Except as otherwise provided in this Subcontract, any breach by a Party may only be waived by the other Party in a written instrument signed by the waiving Party. Such waiver shall not operate as a waiver or estoppels with respect to any subsequent or other breach.
21. **Survival of Terms** 
    1. The Parties agree that, unless a provision of this Subcontract, its attachments or incorporated documents expressly states otherwise as to itself or a named provision, all provisions of this Subcontract concerning obligations of the Provider and remedies available to NWFHN and/or the Department are intended to survive the ending date or an earlier termination of this Subcontract. The Provider’s performance pursuant to such surviving provisions shall be without further payment, as the payments received during the term of this Subcontract are consideration for such performance.
22. **Modifications** 
    1. Modification of provisions of this Subcontract shall be valid only when they have been reduced to writing and duly acknowledged by the signature of both Parties. No handwritten or other modifications to this version of the Subcontract shall be permitted following the execution of this Subcontract by either of the Parties, unless they are expressly acknowledged by the initials of both signatories on the page on which the modifications occur.
23. **Staffing and Professional Qualifications**
    1. A Level 2 screening shall be completed every five years on staff and volunteers. Beginning August 1, 2010, Provider may not hire an employee that requires background screening until the screening process is completed and a clearance letter or exemption from disqualification is obtained from the Department. A national criminal records check by the Federal Bureau of Investigation every five years following the date of the person’s employment is required. Provider shall ensure that staff who are employed to work directly with children are at least eighteen (18) years of age. Provider shall have a personnel file for each employee which shall include but is not limited to the following:
       1. The application for employment, including a two-year employment history check;
       2. A written job description, signed by the employee and the employee’s immediate supervisor;
       3. Documentation that the employee meets the minimum job requirements as established by Provider;
       4. A signed affidavit of good moral character;
       5. A minimum of two character reference letters or reference checks from unrelated individuals;
       6. Verification of a delinquency record screening, if applicable;
       7. For Residential Providers only, verification of an Abuse Registry clearance and criminal records check meeting the requirements outlined in this Subcontract;
       8. Employee’s starting and termination dates and reason for termination;
       9. Annual performance evaluations and any disciplinary actions taken;
       10. Log of training hours completed;
       11. Evidence of the use of the E-Verify system as referenced in this Subcontract.
24. **Employment Screening**
    1. The Provider shall ensure that all staff utilized by the Provider and its subcontractors that are required by Florida law to be screened in accordance with Chapter 435, F.S., are of good moral character and meet the Level 2 Employment Screening standards specified Sections 435.04, 110.1127, and subsection 39.001(2), F.S., as a condition of initial and continued employment that shall include all of the following but not be limited to:
       1. Employment history checks;
       2. Fingerprinting for all criminal record checks;
       3. Statewide criminal and juvenile delinquency records checks through the Florida Department of Law Enforcement (FDLE);
       4. Federal criminal records checks from the Federal Bureau of Investigation via the FDLE;
       5. Security background investigation, which may include local criminal record checks through local law enforcement agencies;
       6. The Provider shall sign an affidavit each State fiscal year for the term of the Subcontract stating that all required staff has been screened or the Provider is awaiting the results of screening.
25. **Employment Eligibility Verification (E-Verify)**
    1. Provider shall enroll as a Provider in the E-Verify program within thirty (30) calendar days of the start date of this Subcontract. Within ninety (90) calendar days of enrollment in the E-Verify program, Provider shall begin to use E-Verify to initiate verification of employment eligibility. All new employees assigned by the Provider to perform work pursuant to this Subcontract with NWFHN shall be verified as employment eligible within three (3) business days after the date of hire.
    2. Provider shall comply, for the period of performance of this Subcontract, with the requirements of E-Verify program enrollment.
       1. The Department of Homeland Security (DHS) or the Social Security Administration (SSA) may terminate the Provider’s enrollment and deny access to the E-Verify system in accordance with the terms of the enrollment. In such case, the Provider shall be referred to a DHS or SSA suspension or debarment official.
       2. During the period between termination of the enrollment and a decision by the suspension or debarment official whether to suspend or debar, the Provider is excused from its obligations as listed above. If the suspension or debarment official determines not to suspend or debar the Provider, then the Provider shall reenroll in E-Verify.
       3. Information on registration for and use of the E-Verify program may be obtained via the Internet at the Department of Homeland Security Web site: <http://www.dhs.gov/E-Verify>
       4. Provider is not required by this clause to perform additional employment verification using E- Verify for any employee whose employment eligibility was previously verified by the Provider/grantee through the E-Verify program.
26. **administrative office(s) and Service Locations** 
    1. Administrative Office(s) Location
       1. Name: Click here to enter text.
       2. Address: Click here to enter text.
       3. City, State ZIP: Click here to enter text.
    2. Administrative Office Times
       1. Administrative offices shall be open from 8:00 a.m. until 5:00 p.m. Monday through Friday except for holidays.
    3. Service Delivery Location
       1. Name: Click here to enter text.
       2. Address: Click here to enter text.
       3. City, State Zip: Click here to enter text.
    4. Service Delivery Office Times
       1. Service Delivery offices shall be open from 8:00 a.m. until 5:00 p.m. Monday through Friday except for holidays.
    5. Changes in Location
       1. Provider shall notify NWFHN in writing within thirty (30) days prior to any change in location of its administrative offices or facilities.
27. **Provider Indemnity**
    1. The Provider, upon notice, shall be fully liable for the actions of its agents, employees, partners, or subcontractors and shall fully indemnify, defend, and hold harmless the State, the Department, NWFHN, and their officers, agents, and employees, from suits, actions, damages, and costs of every name and description, including attorneys’ fees, arising from or relating to any alleged act or omission by the Provider, its agents, employees, partners, or subcontractors alleged to be caused in whole or in part by Provider, its agents, employees, partners, or subcontractors, provided, however, that the Provider shall not indemnify for that portion of any loss or damages proximately caused by the negligent acts or omissions of the Department. The following additional terms shall also apply:
       1. The Provider shall fully indemnify, defend, and hold harmless the State, the Department, and NWFHN from any suits, actions, damages, and costs of every name and description, including attorneys’ fees, arising from or relating to violation or infringement of a trademark, copyright, patent, trade secret or intellectual property right, related to or arising from the performance of this Agreement, provided, however, that the foregoing obligation shall not apply to the Department’s and/or NWFHN’s misuse or modification of Provider’s products or the Department and/or NWFHN operation or use of Provider’s products in a manner not contemplated by this Subcontract. If any product is the subject of an infringement suit, or in the Provider’s opinion is likely to become the subject of such a suit, the Provider may at its sole expense procure for the Department and/or NWFHN the right to continue using the product or to modify it to become non-infringing. The Department and/or NWFHN shall not be liable for any royalties. If the Provider removes an infringing product because it is not reasonably able to modify that product or secure the Department and/or NWFHN the right to continue to use that product, the Provider shall immediately replace that product with a non-infringing product that the Department and/or NWFHN determines to be of equal or better functionality or be liable for the Department’s and/or NWFHN’s cost in so doing.
       2. Further, the Provider shall indemnify the Department and/or NWFHN for all costs and attorneys’ fees arising from or relating to Provider's claim that a record contains trade secret information that is exempt from disclosure or the scope of the Provider’s redaction of the record, as provided for under this Subcontract, including litigation initiated by the Department and/or NWFHN.
       3. Notwithstanding the above, the Provider’s obligation to indemnify, defend, and hold harmless the Department and/or NWFHN shall not include the acts or omissions of any Provider partner or subcontractor that is not a direct provider of foster care and related services to children and families. The Provider’s obligation to indemnify, defend, and hold harmless the Department and/or NWFHN shall also not include damages and costs, including attorneys’ fees, arising from the acts or omissions of any Provider subcontractor that is a direct provider of foster care and related services to children and families to the extent that such subcontractor indemnifies, defends, and holds harmless the Department and/or NWFHN for the subcontractor’s acts or omissions. The Provider remains responsible to ensure that its subcontractors providing foster care and related services indemnify, defend, and hold harmless the Department and/or NWFHN, provided, however, that the subcontractor shall not indemnify for that portion of any loss or damages proximately caused by the negligent acts or omissions of the Department and/or NWFHN. Nothing in this Subcontract, the attachments thereto, or the other documents referenced in any of them is intended to or shall waive the statutory limits of liability of the Provider or the subcontractor under Section 409.993, F.S., or Section 39.011, F.S, or the ability of the Provider to claim immunity thereunder.

**ATTACHMENT III**

**NWF HEALTH NETWORK**

**FINANCIAL LANGUAGE**

1. **Compensation and Billing**
   1. NWFHN shall pay Provider for the services provided during the term of this Subcontract. Payments shall only be made for allowable costs pursuant to 2 CFR 200, the State of Florida Reference Guide for Expenditures and in accordance with this Subcontract.
   2. The Provider shall provide units of deliverables, including reports, findings, and drafts, as specified in this Subcontract. These deliverables shall be received and accepted by NWFHN prior to payment. The Provider shall submit bills for fees or other compensation for services or expenses in sufficient detail for proper pre-audit and post-audit; where itemized payment for travel expenses are permitted in this Subcontract, submit bills for any travel expenses in accordance with Section 112.061, F.S., or at such lower rates as may be provided in this Subcontract. To allow public access to all documents, papers, letters, or other public records as defined in subsection 119.011(12), F.S., and as prescribed by subsection 119.07(1), F.S., made or received by the Provider in conjunction with this Subcontract except that public records which are made confidential by law shall be protected from disclosure. It is expressly understood that the Provider's failure to comply with this provision shall constitute an immediate breach of contract for which NWFHN may unilaterally terminate the Subcontract.
   3. Provider shall submit all invoices to NWFHN within three (3) days after the end of each month for all services provided during such month. Invoices shall be submitted electronically to [contracts@nwfhealth.org.](mailto:contracts@nwfhealth.org) If the third (3rd) calendar day falls on a weekend or holiday the invoice and all documentation is due the next working day. Invoices that are submitted past the three (3) calendar days may result in the implementation of a Corrective Action plan and may cause payment to be delayed. In no event, regardless of the cause or circumstance, shall NWFHN be responsible or liable for payment of any invoices submitted to NWFHN more than ninety (90) calendar days after the end of the month in which the services were rendered.
   4. NWFHN shall make payment to Provider within thirty (30) calendar days of receipt of a complete and correct invoice package unless there is a delay in funding from the Department. NWFHN shall not be obligated to make any payment to Provider if Provider does not follow NWFHN's invoicing and billing procedures, unless and until necessary corrections are made by Provider. Within fifteen (15) working days of receipt of an invoice from Provider, NWFHN shall provide notice to Provider of any invoice requiring correction or backup documentation, including the reason for the required correction/backup documentation. Provider shall have thirty (30) days from the time of notification by NWFHN to correct problems with its invoices.
   5. At its discretion, NWFHN has the right to withhold payment to Provider if Provider does not submit complete and correct reports in a timely manner as described in this Subcontract. NWFHN shall notify Provider in writing prior to delaying invoice payment due to late or incomplete reports.
   6. In the event that payment to NWFHN from the Department is delayed, and in the event that this delay in payment shall cause a delay in payment to Provider, NWFHN shall notify the Provider within fifteen (15) days of receiving notification from the Department.
   7. Third Party Payments
      1. The funding available in this Subcontract is for services, excluding all successfully billed third Party payments, including, but not limited to Medicaid. Supporting documentation of aggregate third Party collections shall be available at the Provider’s location for inspection by NWFHN and the Department.
   8. Surplus Revenue
      1. Upon termination of this contract, or at the end of Fiscal Year, whichever comes first, a Financial Report must be generated from a detail general ledger accounting system. The financial statement must be in the form of a schedule of revenue and expenditures, budget to actual, and must be on the accrual basis of accounting. If the report provided is not in a format generated directly from a general ledger accounting system, then the provider must submit supporting documentation from a general ledger accounting system that reconciles to the financial report. The provider will be expected to return surplus resources (revenues greater than allowable expenditures) to NWFHN. See Attachment II, Section 19.
2. **Financial Penalties for Failure to Take Corrective Action**
   1. In accordance with the provisions of subsection 402.73(1), F.S., and Rule 65C-29.001, Florida Administrative Code (F.A.C.), corrective action may be required for noncompliance, nonperformance, or unacceptable performance under this Subcontract. Penalties may be imposed for failures to implement or to make acceptable progress on such corrective action.
   2. The increments of penalty imposition that may apply, unless NWFHN determines that extenuating circumstances exist, shall be based upon the severity of the noncompliance, nonperformance, or unacceptable performance that generated the need for corrective action. The penalty, if imposed, shall not exceed ten percent (10%) of the total contract payments during the period in which the corrective action has not been implemented or in which acceptable progress toward implementation has not been made.
      1. Noncompliance that is determined to have a direct effect on client health and safety shall result in the imposition of a ten percent (10%) penalty of the total contract payments during the period in which the Corrective Action Plan has not been implemented or in which acceptable progress toward implementation has not been made.
      2. Noncompliance involving the provision of service not having a direct effect on client health and safety shall result in the imposition of a five percent (5%) penalty.
      3. Noncompliance as a result of unacceptable performance of administrative tasks shall result in the imposition of a two percent (2%) penalty.
3. **Overpayments** 
   1. The Provider shall return to NWFHN any overpayments due to unearned funds or funds disallowed that were disbursed to the Provider by NWFHN and any interest attributable to such funds pursuant to the terms and conditions of this Subcontract.
   2. In the event that the Provider or its independent auditor discovers that an overpayment has been made, the Provider shall repay said overpayment immediately without prior notification from NWFHN.
   3. In the event that NWFHN first discovers an overpayment has been made, the Contract Manager, on behalf of NWFHN, shall notify the Provider by letter of such findings. Should repayment not be made forthwith, the Provider shall be charged interest at the lawful rate of interest on the outstanding balance after NWFHN notification or upon Provider discovery. This provision shall survive the termination of this Subcontract.
   4. At all reasonable times for as long as records are maintained, persons duly authorized by NWFHN, the department and State and Federal auditors, pursuant to 45 CFR, section 92.36(i)(10), shall be allowed full access to and the right to examine any of the Provider's contracts and related records and documents, regardless of the form in which kept.
4. **Federal and/or State Single Audit(s)**
   1. Provider may be required to have a Federal and/or State Single Audit(s) performed annually by a qualified CPA firm.
      1. Federal Requirements
         1. If the Provider expends the dollar threshold of seven hundred and fifty thousand dollars ($750,000.00) or more in Federal awards in a fiscal year it shall be required to have a Federal Single Audit conducted in accordance with the Federal guidelines of either 2 CFR Part 200-200.521, Uniform Grant Guidance, Cost Principles, and Audit Requirements for Federal Awards (“2 CFR 200”). If a Federal Single Audit is required in accordance with this regulation, the Provider is required to submit an electronic copy of the Federal Single Audit completed to NWFHN, within one hundred and eighty (180) days of its fiscal year end or within thirty (30) days of receipt, whichever is earlier. The Provider shall also submit to NWFHN certification that the Federal Single Audit was sent to the Federal Audit Clearinghouse.
      2. State Requirements
         1. In the event the recipient expends seven hundred fifty thousand dollars ($750,000.00) or more in State financial assistance during its fiscal year, the recipient shall have a State Single or Program-specific Audit conducted in accordance with Section 215.97, F.S.; applicable rules of the Department of Financial Services; and Chapters 10.550 (local governmental entities) or 10.650 (nonprofit and for-profit organizations), Rules of the Auditor General. The recipient agrees to provide a copy of the single audit to the Department’s Single Audit Unit and its Contract Manager. In the event the recipient expends less than seven hundred fifty thousand dollars ($750,000.00) in State financial assistance during its fiscal year, the recipient agrees to provide certification to the Department’s Single Audit Unit and its Contract Manager that a single audit was not required. In determining the State financial assistance expended during its fiscal year, the recipient shall consider all sources of State financial assistance, including State financial assistance received from the Department of Children and Families, other State agencies, and other non-State entities. State financial assistance does not include Federal direct or pass-through awards and resources received by a non-State entity for Federal program matching requirements. If a State Single Audit is required in accordance with this regulation, the Provider is required to submit an electronic copy of the State Single Audit to NWFHN, within one hundred and eighty (180) days of their fiscal year end or within forty-five (45) days of receipt, whichever is earlier. Provider shall also submit to NWFHN certification (electronically) that the State Single Audit was sent to the Auditor General.
      3. Provider shall comply and cooperate immediately with any inspections, reviews, investigations, or audits deemed necessary by The Office of the Inspector General (Section 20.055, F.S.). This provision shall survive the termination of this Subcontract.
      4. Provider must ensure the indirect/administrative cost shall not exceed the lesser of the following:
         1. If applicable; Provider’s federal indirect cost rate awarded by the Provider’s cognizant Federal awarding agency; or
         2. The Federally recognized indirect cost rate not to exceed ten percent (10%) of modified total direct cost (MTDC), as identified by Title 2 CFR part 200.414, (Indirect F&A Costs).
      5. Title 2 CFR part 200.68 defines MTDC as all direct salaries and wages, applicable fringe benefits, materials and supplies, services, travel, and up to the first $25,000 of each sub-award (regardless of the period of performance of the sub-awards under the award). MTDC excludes equipment, capital expenditures, charges for patient care, rental costs, tuition remission, scholarships and fellowships, participant support costs and the portion of each sub-award in excess of $25,000. Other items may only be excluded when necessary to avoid a serious inequity in the distribution of indirect costs, and with the approval of the cognizant agency for indirect costs.
      6. Provider shall submit their annual contracted budget in an Excel format at inception of this Subcontract and subsequently only if there are substantial changes in service delivery or available funding. Request for the annual contracted budget shall be due ninety (90) days prior to any subcontract execution. Provider shall use the prescribed Budget and Agency Staff Template provided by NWFHN. Included with the budget, Provider shall have allocation methodologies, approved by NWFHN. For any staff that is not funded one hundred percent (100%) by this NWFHN program, Provider shall have prior approval of the allocation methodology. The Budget and Agency Staff Template shall be submitted electronically to [contracts@nwfhealth.org](mailto:contracts@nwfhealth.org).
      7. Semi-annually, NWFHN will review requests for budgetary changes. For implementation beginning January 1, Provider must submit the required reports in Excel by September 15. For implementation beginning July 1, Provider must submit the required reports in Excel by March 15. Required reports include those listed in the Budget and Agency Staff Template.
      8. Use of Funds for Lobbying Prohibited
         1. No Federal funds received in connection with this Subcontract may be used by the Provider, or agent acting for the Provider, or subcontractor to influence legislation or appropriations pending before the Congress or any State legislature. If this Subcontract contains Federal funding in excess of one hundred thousand dollars ($100,000.00), the Provider must, prior to subcontract execution, complete the Certification Regarding Lobbying Form. If a Disclosure of Lobbying Activities form, Standard Form LLL, is required, it may be obtained from NWFHN. All disclosure forms as required by the Certification Regarding Lobbying Form, shall be completed and returned to NWFHN, prior to payment under this Subcontract.
      9. Federal Funding Accountability and Transparency ACT
         1. The Provider shall complete and sign the FFATA Certification of Executive Compensation Reporting Requirements form (CF 1111 or successor) if this Subcontract includes twenty-five thousand dollars ($25,000.00) or more in Federal funds (as determined over its entire term). The Provider shall also report the total compensation of its five (5) most highly paid executives if it also receives in excess of eighty percent (80%) of its annual gross revenues from Federal Funds.
5. **Method of Payment**
   1. Provider shall maximize the use of federal funding and state programs such as Medicaid, Supplemental Security Income (SSI) to accurately determine eligibility for Florida’s TANF, Title IV- B and Title IV-E State Plans, and CFOPs 170-15 as well as Promoting Safe and Stable Families (PSSF). Additionally, the Provider shall ensure that its client eligibility records are maintained according to the Department’s record retention schedule and made available for federal and state audits. Failure to earn appropriate funds may result in a corresponding reduction of the total amount paid under this Subcontract.
   2. This Subcontract contains a fixed price method of payment which shall be adjusted for vacancies. NWFHN shall pay Provider for the delivery of services provided in accordance with the terms of this Subcontract for a total dollar amount not to exceed $XX annually subject to the availability of funds.
   3. To the extent Provider’s actions, including, without limitation, failure to promptly report change of placements or comply with established case staffing processes, results in unrecoverable or unauthorized payments, Provider’s monthly compensation may be adjusted to provide the funds necessary to compensate for such losses. Provider understands and agrees that if Provider fails to report a change of placement that results in an unnecessary payment to a residential facility or a foster home, the amount of the unnecessary payment may be deducted from Provider’s monthly payment. Provider understands that placement of a child in a residential facility, therapeutic foster care or enhanced foster care may be approved through the established staffing process for a limited duration. Continuation of placement after the end of the authorized service period in such programs can be authorized only through the established staffing process. Failure by Provider to attain authority through the established staffing procedure for continuation of such placement that results in an unauthorized expense to NWFHN may cause the deduction of an equal amount of such unauthorized expense from Provider’s monthly payment. If applicable, any adoption subsidy file that is determined to not be in compliance with these requirements may be subject to penalty and repayment of funds relating to the non-compliance by the Provider.
   4. In the event Provider fails to meet reporting compliance deadlines, monthly compensation shall be dispersed contingent upon receipt of the reports by NWFHN.
   5. Any surplus funds remaining from the delivery of services under this Subcontract, within the terms of this Subcontract, must be returned to NWFHN.
   6. Funds received for service under this Subcontract are not to be used for direct client expenses. Provider has access to Purchase of Service (POS)/flex funds, not included in this Subcontract, for direct client expenses, if applicable.
   7. NWFHN reserves the right to reallocate available funds as necessary for the success of the project based on quarterly reviews of required reports.
   8. Provider understands and agrees that NWFHN’s obligation to pay any compensation is contingent upon NWFHN’s receipt of funds due from the Department. Accordingly, payments by NWFHN to Provider shall be appropriately adjusted to reflect any shortfall in the receipt of funds by NWFHN from the Department. NWFHN shall notify Provider as soon as possible of any such discrepancy. Notwithstanding the foregoing, to the extent the shortfall is directly attributable to the identifiable negligence or wrongful act NWFHN or another Provider, the payments by NWFHN to Provider shall not be adjusted.
   9. Provider shall submit all monthly invoices using the form provided by NWFHN (Service Invoice) and supported by the vacancy adjustment, which is contained in the Vacancy Adjustment Calculation Form and described below.
   10. Provider shall submit a separate invoice for services provided on a monthly basis. If applicable, multiple invoices shall be submitted together in one submission to NWFHN.
   11. If applicable, Provider understands that this Subcontract contains Promoting Safe and Stable Families Act funds which have a twenty-five percent (25%) match requirement (cash or in-kind) and that the estimated amount of this funding each month may be as much as thirty-three percent (33%) of the monthly contract amount. If this Subcontract also contains State Visitation and Access Grant funds it will have a ten percent (10%) match requirement (cash or in-kind). Provider is required to document match on a monthly basis and submit the **Match Documentation and Adjustment Form and Match Back-Up Documentation**, with the invoice.
6. **Vacancy Adjustment Calculation (if applicable)**
   1. If a position is vacant on the first day of the contract Provider shall deduct the amount of that position from the invoice for the number of days the position remains vacant until it is filled. After a position is initially filled, the provisions of item 5.b., above, apply.
   2. At any time a position is vacant, including holidays, NWFHN shall deduct 80% from the invoice. The following will be considered in the calculation:
      1. ((Total Weekdays Vacant in current month)/(Total Weekdays in current month) x (Monthly cost for Vacant Position)) x .8
      2. New Total Weekday-Vacant days are calculated starting with the day after the vacant position termination date.
      3. Current Vacant Positions are the summed workdays between the first and last day of the month.
      4. If a position is filled during the month, the day before the start date will be used for the final calculation.
   3. In the event that a vacancy is created by an employee entering a family medical leave status, long-term disability status, or other long-term leave status, and the employee has exhausted all available paid leave hours (vacation, sick or paid time off), and the vacated position has not been temporarily filled within thirty (30) weekdays of exhaustion of all of the employee’s paid leave hours, then the monthly contract payment for the vacant position shall be reduced by eighty percent (80%), until such time as the vacancy has been filled. Provider shall notify NWFHN within five (5) weekdays of employee’s request to utilize any of the above listed leave status.
7. **Provider Match Funding**
   1. This contract does not have a funding match requirement.
   2. This contract does have a funding match requirement for the following program and amount.
      1. If applicable, Provider shall submit monthly match reports on the provided Match Reporting Template and submit them with the monthly required service invoices.
8. **Purchase of Service (POS) Adjustments**
   1. If applicable, contract funding shall be adjusted by NWFHN when purchase of service (POS) funding is cumulatively over spent at either the end of the contract or at each period ending June 30th of NWFHN’s fiscal year, whichever occurs first. The adjustment shall occur after year end or Subcontract year end expenditures are finalized and total amounts applied to the final contract invoice or the June 30th invoice, whichever occurs first. The adjustment shall be a reduction of the total current annual contract amount equal to the amount of the over expenditure to the program’s allocated POS budget. These expenditures cannot be changed to the DCM contract but must be borne by the agency.

**ATTACHMENT IV**

**NWF HEALTH NETWORK**

**LAWS & REGULATIONS LANGUAGE**

1. **Additional Requirements of Law, Regulation and Funding Source**
   1. State of Florida Law
      1. This Subcontract is executed and entered into in the State of Florida, and shall be construed, performed and enforced in all respects in accordance with Florida law, without regard to Florida provisions for conflict of laws.
   2. Federal Law
      1. If this Subcontract contains Federal funds, the Provider shall comply with the provisions of 45 Code of Federal Regulations (CFR) Part 74, 45 CFR Part 92, and other applicable regulations.
      2. Clean Air Act (42 U.S.C. 7401-7671q.) and the Federal Water Pollution Control Act (33 U.S.C. 1251-1387), as amended—Contracts and sub-grants of amounts in excess of $150,000 must contain a provision that requires the non-Federal award to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251- 1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).
      3. Byrd Anti-Lobbying Amendment (31 U.S.C. 1352 (/uscode/text/31/1352))—Contractors that apply or bid for an award of $100,000.00 or more must file the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining and Federal contract, grant or any other award covered by 31 U.S.C. 1352 (/uscode/text/31/1352). Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from “tier to tier” up to the non-Federal award.
      4. Unauthorized aliens shall not be employed. NWFHN shall consider the employment of unauthorized aliens a violation of section 274A (e) of the Immigration and Nationality Act (8 U.S.C, section 1324 a) and section 101 of the Immigration Reform and Control Act of 1986. Such violation shall be cause for unilateral cancellation of this Subcontract.
      5. If this Subcontract contains Federal funds and provides services to children up to age 18, the Provider shall comply with the Pro-Children Act of 1994 (20 USC 6081). Failure to comply with the provisions of the law may result in the imposition of a civil monetary penalty of up to one thousand dollars ($1,000.00) for each violation or the imposition of an administrative compliance order on the responsible entity, or both.
   3. Civil Rights Requirements
      1. In accordance with Title VII of the Civil Rights Act of 1964, the Americans with Disabilities Act of 1990, or the Florida Civil Rights Act of 1992, as applicable the Provider shall not discriminate against any employee (or applicant for employment) in the performance of this Subcontract because of race, color, religion, sex, national origin, disability, age, or marital status. Further, the Provider agrees not to discriminate against any applicant, client, or employee in service delivery or benefits in connection with any of its programs and activities in accordance with 45 CFR, Parts 80, 83, 84, 90, and 91, Title VII of the Civil Rights Act of 1964, or the Florida Civil Rights Act of 1992, as applicable and CFOP 60-16. These requirements shall apply to all contractors, subcontractors, sub grantees or others with whom it arranges to provide services or benefits to clients or employees in connection with its programs and activities. If employing fifteen (15) or more employees, the Provider shall complete the Civil Rights Compliance Checklist, CF Form 946 within thirty (30) days of execution of this Subcontract and annually thereafter in accordance with 45 CFR, Part 80 and CFOP 60-16.
   4. Public Entity Crime and Discriminatory Contractors
      1. Pursuant to Sections 287.133 and 287.134, F.S., the following restrictions are placed on the ability of persons placed on the convicted vendor list or the discriminatory vendor list. When a person or affiliate has been placed on the convicted vendor list following a conviction for a public entity crime, or an entity or affiliate has been placed on the discriminatory vendor list, such person, entity or affiliate may not submit a bid, proposal, or reply on a contract to provide any goods or services to a public entity; may not submit a bid, proposal, or reply on a contract with a public entity for the construction or the repair of a public building or public work; may not submit bids, proposals, or replies on leases of real property to a public entity; may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with any public entity; and may not transact business with any public entity; provided, however, that the prohibition on persons or affiliates placed on the convicted vendor shall be limited to business in excess of the threshold amount provided in Section 287.017, F.S., for Category Two for a period of thirty-six (36) months from the date of being placed on the convicted vendor list.
   5. Scrutinized Companies
      1. If this Subcontract is for an amount of one million dollars ($1,000,000.00) or more, NWFHN may terminate this Subcontract at any time the Provider is found to have submitted a false certification under Section 287.135, F.S., or has been placed on the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List.
   6. Client and Other Confidential Information
      1. State laws providing for the confidentiality of client and other information include but are not limited to Sections 39.0132, 39.00145, 39.202, 39.809, 39.908, 63.162, 63.165, 383.412, 394.4615, 397.501, 409.821, 409.175, 410.037, 410.605, 414.295, 415.107, 741.3165 and 916.107, F.S. Federal laws and regulations to the same effect include section 471(a)(8) of the Social Security Act, section 106(b)(2)(A)(viii) of the Child Abuse Prevention and Treatment Act, 7 U.S.C. section 2020(e)(8), 42 U.S.C. section 602 and 42 U.S.C. section 1396a(a)(7) and 7 CFR section 272.1(c), 42 CFR sections 2.1-2.3, 42 CFR section 431.300-30645, CFR section 400.27(a) and 45 CFR section 205.50. A summary of Florida Statutes providing for confidentiality of this and other information are found in Part II of the Attorney General’s Government in the Sunshine Manual, as revised from time to time.
   7. Whistle-Blower’s ACT Requirements
      1. In accordance with subsection 112.3187(2), F.S., the Provider and its subcontractors shall not retaliate against an employee for reporting violations of law, rule, or regulation that creates substantial and specific danger to the public's health, safety, or welfare to an appropriate agency. Furthermore, agencies or independent contractors shall not retaliate against any person who discloses information to an appropriate agency alleging improper use of governmental office, gross waste of funds, or any other abuse or gross neglect of duty on the part of an agency, public officer, or employee. The Provider and any subcontractor shall inform its employees that they and other persons may file a complaint with the Office of Chief Inspector General, Agency Inspector General, Florida Commission on Human Relations, or the Whistleblower's Hotline number at 1-800-543-5353.
   8. Support to the Deaf or Hard of Hearing
      1. The Provider and its subcontractors, where direct services are provided, shall comply with Section 504 of the Rehabilitation Act of 1973, 29 U.S.C. 794, as implemented by 45 CFR Part 84 (hereinafter referred to as Section 504), the Americans with Disabilities Act of 1990, 42 U.S.C. 12131, as implemented by 28 CFR Part 35 (hereinafter referred to as ADA), and the Children and Families Operating Instruction (CFOP) 60-10, Chapter 4, entitled "Auxiliary Aids and Services for the Deaf or Hard of Hearing."
         1. If the Provider or any of its subcontractors employs fifteen (15) or more employees, the Provider shall designate a Single-Point-of-Contact (one (1) per firm) to ensure effective communication with deaf or hard of hearing customers or companions in accordance with Section 504 of the Rehabilitation Act of 1973, the ADA, and CFOP 60-10, Chapter 4. The name and contact information for the Provider's Single-Point-of-Contact shall be furnished to NWFHN within fourteen (14) calendar days of the signing this Subcontract.
         2. The Provider shall, within thirty (30) days of the effective date of this requirement, contractually require that its subcontractors comply with Section 504 of the Rehabilitation Act of 1973, the ADA, and CFOP 60-10, Chapter 4. A Single-Point-of-Contact shall be required for each subcontractor that employs fifteen (15) or more employees. This Single-Point-of-Contact shall ensure effective communication with deaf or hard of hearing customers or companions in accordance with Section 504 of the Rehabilitation Act of 1973, the ADA, and coordinate activities and reports with the Provider's Single- Point-of-Contact.
         3. The Single-Point-of-Contact shall ensure that employees are aware of the requirements, roles and responsibilities, and contact points associated with compliance with Section 504 of the Rehabilitation Act of 1973, the ADA, and CFOP 60-10, Chapter 4. Further, employees of Providers and its subcontractors with fifteen (15) or more employees shall attest in writing that they are familiar with the requirements of Section 504 of the Rehabilitation Act of 1973, the ADA, and CFOP 60-10, Chapter 4. This attestation shall be maintained in the employee's personnel file.
         4. The Provider's Single-Point-of-Contact shall ensure that conspicuous Notices which provide information about the availability of appropriate auxiliary aids and services at no cost to the deaf or hard of hearing customers or companions are posted near where people enter or are admitted within the agent locations. Such Notices shall be posted immediately by Providers and subcontractors. The approved Notice may be downloaded through the Internet at: <https://www.myflfamilies.com/about/additional-services-offices/ocr/id/dcf-auxiliary-aids-and-service-plan>.
         5. The Provider and its subcontractors shall document the customer's or the companion's preferred method of communication and any requested auxiliary aids/services provided in the customer's record. Documentation, with supporting justification, shall also be made if any request was not honored. The Provider shall submit compliance reports through the DCF website: <https://fs16.formsite.com/DCFTraining/Monthly-Summary-Report/form_login.html> along with confirmation and a copy of the report submitted by the third (3rd) business day following the reporting month, to NWFHN. The Provider shall distribute “Customer Feedback” forms to customers or companions, and provide assistance in completing the forms as requested by the customer or companion.
         6. If customers or companions are referred to other agencies, the Provider shall ensure that the receiving agency is notified of the customer's or the companion's preferred method of communication and any auxiliary aids/service needs.
         7. NWFHN requires the Provider’s direct service employees to complete “Effective Communication Training” on-line and sign the Attestation of Understanding. Direct service employees shall also print their certificate of completion, attach it to their Attestation of Understanding, and maintain them in their personnel file.
         8. In the event that deaf or hard of hearing clients or their companions are referred or are provided services under this Subcontract, Provider shall:
            1. Document the client’s or companion’s preferred method of communication and any requested auxiliary aids/services provided in the client’s record. Documentation, with supporting justification, shall also be made if any request was not honored.
            2. Submit a Compliance Report online monthly, by the third (3rd) business day following the reporting month. Provider is to submit these reports electronically through the DCF website along with confirmation, and a copy of the report shall be submitted to NWFHN.
            3. If requested, Provider shall distribute Customer Feedback forms to clients or companions, and provide assistance in completing the forms as requested by the client or companion. If clients or companions are referred to other agencies, Provider shall ensure that the receiving agency is notified of the client’s or companion’s preferred method of communication and any auxiliary aids/service needs.
   9. Employment of Unauthorized Aliens Prohibited
      1. Provider shall not employ unauthorized aliens. Employment of unauthorized aliens shall be considered a violation of Section 274A of the Immigration and Nationality Act (8 U.S.C., section 1324a). Such violation shall be cause for termination of this Subcontract by NWFHN.
   10. Human Subject Research
       1. The Provider shall comply with the requirements of CFOP 215-8 for any activity under this Subcontract involving human subject research within the scope of 45 CFR, Part 46, and 42 U.S.C., section 289, et seq., and may not commence such activity until review and approval by the Department’s Human Protections Review Committee and a duly constituted Institutional Review Board.

**THE REMAINDER OF PAGE INTENTIONALLY LEFT BLANK**