## NWF Health Network Policy & Procedure

Series: 1100: Human Resources

**Policy Name:** Volunteers and Interns

Policy Number: 1106

Origination Date: 02/17/2009 Revised: Board Meeting of 12/14/2023

**Regulation:** CFOP 60-6

## **Policy**

Should an individual present themselves desiring to do volunteer work or intern for NWFHN specifically, then the below procedures should be followed.

## **Procedure**

- A. Screening and Selection.
  - The prospective volunteer or intern should contact our Human Resources Department so appropriate background screenings, drug testing and required security awareness and HIPAA training can be completed.
  - It is within the discretion of the supervising NWFHN staff member to dismiss an individual for volunteer or intern service, if the individual presents a risk to the security and/or operation of NWFHN, or for any other lawful reason.
- B. Supervision of Volunteers and Interns.
  - The NWFHN staff member who directly supervises the volunteer or intern will make sure the volunteer understands:
    - a. Where the volunteer or intern is located within the organizational structure;
    - b. The quality and quantity of work expected of the volunteer or intern;
    - c. Who the volunteer or intern will contact for information, direction or advice;
    - d. Who the volunteer or intern will contact to pass on ideas or concerns;
    - e. What responsibilities the volunteer or intern will or will not have; and
    - f. Expected conduct on the part of the volunteer or intern in the event of an emergency.
  - 2. Volunteers or interns will be treated with the same courtesy and respect as NWFHN staff.