

# NWF Health Network Policy & Procedure

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**Series:** 500: Special Populations

**Policy Name:** Special Needs and Accessibility

**Policy Number:** 506

**Origination Date:** 03/09/2009

**Revised:** Board Meeting of 02/27/2025

**Regulations:**

- Title VI of the Civil Rights Act of 1964, as amended, 42 United States Code (USC) 2000d et seq; 45 Code of Federal Regulations (C.F.R.), Part 80; and 28 Code of Federal Regulations (C.F.R.), Part 42.
- Section 504, Title V of the Rehabilitation Act of 1973, as amended, 230 US 1681 et seq; 45 C.F.R., Part 80, 84 and 28 C.F.R. Part 42
- Section 508 of the Rehabilitation Act of 1973, as amended.
- The Omnibus Budget Reconciliation Act of 1981, as amended, 42 USC 9849 and Civil Rights Restoration Act of 1987, Public Law 100-259.
- The Americans with Disabilities Act of 1990, Title I and II, as amended.
- The Americans with Disabilities Act Amendment Act of 2008 (ADAAA).
- CFOP 60-16, Civil Rights, Methods of Administration: Equal Opportunity in Service Delivery. 2019 Statewide Auxiliary Aids Plan January 2019 Page 18
- CFOP 60-10, Chapter 1 Americans with Disabilities Act (ADA) Accommodation Procedures for Applicants/Employees/General Public.
- U.S. Department of Health and Human Services (HHS) Office of Civil Rights.
- Section 110.201(3), Florida Statutes (F.S.), requires each state agency to comply with all federal regulations necessary to receive federal funds.

**Referenced Document:**

500-506 x 1, NWFHN Auxiliary Aids Plan

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**Policy**

It is the policy of NWF Health Network (NWFHN), to provide, at no cost to the client/customer or companion, appropriate auxiliary aids, including certified American Sign Language interpreters, to persons with disabilities where necessary, to afford such persons an equal opportunity to participate in or benefit from programs and services in each phase of the service delivery process pursuant to regulations and the Statewide Auxiliary Aids Plan.

For detailed information, please see the Statewide Auxiliary Plan found here:

[DCF Auxiliary Aids and Service Plan | Florida DCF](#)

[Deaf and Hard of Hearing Clients | Florida DCF](#)