

NWF Health Network Policy & Procedure

Series: 400: Provision of Services

Policy Name: Contact with Children, Parents and Caregivers

Policy Number: 404

Origination Date: 03/09/2009

Revised: Board Meeting of 04/23/2026

Regulation: 65C-30.007, F.A.C.
CFOP 170-7 Chapter 11

Policy

It is the policy of the NWF Health Network (NWFHN), to mandate that all Case Management Organizations (CMOs) to manage contact with children, parents, caregivers, and separated siblings, with their Dependency Case Manager (DCM) in a manner that assures that: the care needs of each child are identified and appropriately addressed, parents are assisted with completing case plan tasks in a timely manner taking unique circumstance into consideration; and substitute caregivers receive support and assistance in a way that promotes safe and stable care for the child in their care pursuant to 65C-30.007 F.A.C. and CFOP 170-7 Chapter 11.

For further details, see F.A.C and CFOP found here:

[65C-30.007 F.A.C. Case Management Responsibilities After Case Transfer](#)
[CFOP 170-7 Chapter 11 Manage Safety Plans](#)